



Hampton Court House



## Safeguarding and Child Protection Policy and Procedures

Reviewed by: The DSL

Authorised by: Governing Body

**This policy should be updated whenever needed, so that it is kept up to date with safeguarding issues as they emerge and evolve, including lessons learnt.**

Last Updated: 19 August 2024

Last Approved: August 2024

Next Review: August 2025

## **If you are worried about a child, go to page 12**

### **Contents**

Safeguarding and Child Protection Policy and Procedures	1
1. Terminology	1
Achieving for Children (AfC) single point of access (SPA)	1
Local authority designated officer (LADO)	2
2. Introduction and purpose	3
Our Safeguarding Principles	3
3. Key personnel	5
4. Policy principles and aims	6
5. The Law (legislation) and Statutory Guidance	7
Other Useful Guidance	7
6. Roles and responsibilities	8
The Governing Board/Board of Trustees	8
The safeguarding link governor/trustee – Libby Nicholas	9
The Principal – Katherine Vintiner	10
The designated safeguarding lead (DSL) – Amy Burgess	10
A deputy designated safeguarding lead(s) – Nick Shaw, Genevieve MacKenzie, Susie Byers, Katy Deacon, Janak Odedra, Sam Dykes, Talat Khan	11
Head of Compliance – Nick Shaw	11
IT Provider – Karim Syed	12
All school staff and volunteers	12
7. What to do if you have concerns about a child's welfare	12
If a child is in immediate danger, or is suffering or likely to suffer significant harm	13
Disclosures	13
Handling a disclosure	13
After a child has made a disclosure	14
Recording a disclosure or safeguarding concern	14
Concerns about a child who is not in immediate danger, or is suffering or likely to suffer significant harm	14
Early help	14
Referral to children's services	15
If a child is at risk of female genital mutilation or it has taken place	15
Concerns about nudes or semi-nudes	16
Child-on-child abuse, including sexual violence and sexual harassment	18

Unsubstantiated, unfounded, false or malicious reports	20
If a child who has experienced sexual violence or sexual harassment asks the school not to make a referral	20
Concerns about mental health	20
Concerns about extremism and radicalisation	21
How children can report concerns	21
8. Confidentiality	22
9. Notifying parents or carers	23
10. Record Keeping	23
11. Concerns or allegations about staff in our school	24
12. Whistleblowing	24
13. Online safety and the use of smart devices	24
14. Children potentially at greater risk of harm	27
Children who have a social worker	27
Children looked after and previously looked after	27
Children with special educational needs, disabilities and health issues	28
15. Identified areas of particular risk for our school	28
16. Lettings and off-site arrangements	29
Extended school and off-site arrangements	29
17. Training	30
Designated safeguarding lead	30
Governors	30
All staff	31
The designated teacher for children who are looked after (CLA)	31
18. Teaching and Learning	32
19. Linked policies	33
Appendix 1: Types of abuse and specific safeguarding concerns	34
Appendix 2 - Concerns Flow chart	49
	49
Appendix 3 - Allegations against staff and low-level concerns procedure	50

# 1. Terminology

**Safeguarding** means the process for protecting children from harm and abuse, whether that is within or outside the home, as well as online. This includes

- taking action to ensure that children have the best outcomes
- making sure that the way children grow up is consistent with providing safe and acceptable care
- preventing barriers to children's mental and physical health or the way they develop
- providing help and support to meet the needs of children as soon as problems emerge

**Child protection** means the processes carried out to protect children who have been identified as suffering or being at risk of suffering significant harm.

**Staff** refers to all those working for or on behalf of the school, full time or part time, temporary or permanent, and in either a paid or voluntary capacity. This includes, but is not limited to, employed staff, contractors, volunteers, governors, supply staff and self-employed staff.

**Child** means everyone under the age of 18.

**Parent** means birth parents and other adults who are in a parenting role, for example step-parents, foster carers and adoptive parents.

**Statutory** means what has been decided or is controlled by the law. **Statutory guidance** tells us what schools and local authorities must do to follow the law.

**The local safeguarding partnership** has three safeguarding partners:

1. the chief officer of police for an area falling within the local authority (police)
2. the local authority (children's services), and
3. the Integrated Care Board for an area within the local authority (health)

In Kingston and Richmond, the local safeguarding partnership (KRSCP) considers education as the fourth safeguarding partner. Partners work together to identify the safeguarding needs of the local area and come up with a joint response to address them. Wherever local safeguarding arrangements are referred to in this policy, they mean the arrangements agreed and published by KRSCP or the [London Child Protection Procedures and Practice Guidance](#).

Hampton Court House School will publish our safeguarding and child protection policy on our website and hard copies will be available on request from the school office.

## **Children's Services**

### **Achieving for Children (AfC) single point of access (SPA)**

Anyone can tell SPA about a child, young person or parent/carer who needs support in the boroughs of Kingston and Richmond. This could be a concern about how the child is

developing, issues that the parent or carer is experiencing, or you suspect a child is being neglected or subjected to physical, sexual, or emotional abuse.

SPA can be contacted on the [Single Point of Access \(SPA\)](#) website.

If a child is in **immediate danger**, the police should be contacted on 999.

If it is not an emergency, but there is a concern that a child is at risk, SPA should be contacted by phone on 020 8547 5008. If it is outside of office hours and urgent, the SPA duty social worker can be spoken to on 020 8770 5000.

### **Neighbouring boroughs' MASH/SPA**

HCH has several children who live in other boroughs local to the school: contact details for these boroughs are:

Croydon	020 8726 6400	<a href="http://my.croydon.gov.uk/ChildReferrals">my.croydon.gov.uk/ChildReferrals</a>
Hounslow	020 8583 6600	
Kingston	020 8547 5008	
Lambeth	020 7926 5555	<a href="mailto:dutymanager@lambeth.gov.uk">dutymanager@lambeth.gov.uk</a>
Richmond	020 8547 5008	
Surrey	0300 470 9100	
Sutton	020 8649 0418	<a href="mailto:mash@sutton.gov.uk">mash@sutton.gov.uk</a>
Wandsworth	020 8871 6000	<a href="mailto:mash@wandsworth.gov.uk">mash@wandsworth.gov.uk</a>

This government website will help identify which local council to report child abuse to and their contact details: [Report child abuse to a local council - GOV.UK](#)

### **Local authority designated officer (LADO)**

Every local authority has a legal responsibility to have a LADO who is responsible for organising the response to concerns/allegations that an adult who works with children may have caused them or could cause them harm. They will be informed within one working day of any allegations that come to our attention. The LADO will give advice and guidance to employers, such as the principal and the safeguarding governor, to make sure that any allegation is dealt with fairly and quickly, ensuring that the child is protected effectively.

The LADO can be contacted by:

Email: [LADO@achievingforchildren.org.uk](mailto:LADO@achievingforchildren.org.uk)

Telephone: 07774 332675

Online: [Submit LADO referral form](#)

### **Other Useful Contacts:**

Multi-Agency Safeguarding Hub (MASH)		Isccb-support@achievingforchildren.org.uk
Police Child Abuse Investigation Team (CAIT)	Kingston Police Station 5-7 High Street Kingston Upon Thames	020 8541 1212 Police non-emergency point of contact: 101

	KT1 1 LB	
Kingston and Richmond Safeguarding Children Partnership (KRSCP)	44 York Street Twickenham TW1 3BZ	07834 386459 lscb-support@kingrichlscb.org.uk
Child and Family Consultation Service	Richmond Royal Hospital Kew Foot Road Richmond TW9 2TW	020 8772 5661
NSPCC		0808 800 5000
'Prevent' Contacts		Local Police: 020 8541 1212 Police non-emergency point of contact: 101 DfE contact: 020 7340 7264 counter.extremism@education.gsi.gov.uk
Forced Marriage Unit		020 7008 0151 fmu@fco.gov.uk

## 2. Introduction and purpose

This policy sets out how the governing body of Hampton Court House School is carrying out its statutory responsibility to safeguard and promote the welfare of children in accordance with Section 175 of the Education Act 2002.

This policy is one of a series in the school's integrated safeguarding portfolio. We act within the government's safeguarding guidelines to ensure that every child stays safe, enjoys his/her learning and achieves well.

We ask that if anyone sees or witnesses anything that compromises our commitment to safeguarding children, that this be brought swiftly to the attention of a member of the Safeguarding Team and logged on CPOMS.

### Our Safeguarding Principles

- It is the school's responsibility to safeguard and promote the welfare of children.
- All children, regardless of age, gender, ability, culture, race, language, religion or sexual identity, have equal rights to protection.
- Children who feel safe make more successful learners.
- Representatives of the whole-school community of children, parents, staff and governors are involved in policy development and review.
- Policies relating to the welfare and safety of children are reviewed annually, unless an incident or new legislation or guidance suggests the need for an earlier date of review.
- All staff have an equal responsibility to act on any suspicion or disclosure that may suggest a child is at risk of harm in accordance with this guidance.

- All children and staff involved in safeguarding issues will receive appropriate support from the senior leadership team who will follow this policy guidance in doing so.

Hampton Court House recognises its moral and statutory responsibility to safeguard and promote the welfare of all children. We endeavour to provide a safe and welcoming environment where children are respected and valued.

We operate within a culture of openness and recognise and accept that abuse can happen in any organisation. We are committed to providing our children with a sense of belonging and an environment that is welcoming, safe, valuable and respectful. In order to achieve this, we ask all members of the school community to be alert to the signs of abuse, neglect and exploitation, and follow our procedures to ensure that children receive effective support, protection and justice. The school will always act in the best interest of the child.

Safeguarding information is published throughout the school and all children know who they can talk to in school and how they can make an anonymous disclosure using our anonymous Feedback and Concerns boxes which are located around the school site or using Tootoot.

Through this policy we aim to:

- provide all staff with the necessary information to enable them to meet their moral and statutory responsibilities to promote and safeguard the wellbeing of children.
- play a significant part in the prevention of harm to our children by providing them with good lines of communication with trusted adults, supportive friends and an ethos of protection.
- ensure consistent good practice across the school.
- demonstrate the school's commitment with regard to safeguarding children.
- prevent harm by (a) providing excellent pastoral care; (b) ensuring that appropriate staff are properly recruited and trained; (c) teaching children, through PSHE and a varied curriculum to identify, reduce and manage risks. This includes educating children about the safe use of electronic equipment and access to the internet; and (d) promoting an ethos where children feel secure and able to talk.
- raise awareness of all staff of the need to safeguard children and of their responsibilities in identifying and reporting possible cases, or supposed cases, of abuse including radicalisation, child sexual exploitation and online grooming and abuse.
- emphasise the need for open channels of communication between all members of staff.

**This policy will be updated as and when required and annually as a minimum. This may require our policy to be published 'pending Governor ratification'.**

### 3. Key personnel

Amy Burgess	Designated Safeguarding Lead (DSL) Designated Teacher for Looked After Children Deputy Head Pastoral	Direct Line: 0203 370 4947 Mobile: 07927585200 Email: acb@hchnet.co.uk
Nicholas Shaw	Deputy DSL Deputy Head Compliance and Operations	Direct Line: 0203 370 4947 Mobile: 07927584888 Email: nsh@hchnet.co.uk
Genevieve MacKenzie	Deputy DSL Early Years DSL	Mobile: 07752419942 Email: gtm@hchnet.co.uk
Susie Byers	Deputy DSL Head of Prep	Email: sby@hchnet.co.uk
Katy Deacon	Deputy DSL Head of Senior	Email: kde@hchnet.co.uk
Janak Odedra	Deputy DSL	Mobile: 07709157078 Email: jvo@hchnet.co.uk
Samuel Dykes	Deputy DSL	Email: sjd@hchnet.co.uk
Talat Khan	Deputy DSL SENDCo	Email: thk@hchnet.co.uk
Katherine Vintiner	Principal	Email: kvi@hchnet.co.uk
Libby Nicholas	Nominated Safeguarding Governor	Mobile: 07791953552 Email: libby.nicholas@dukeseducation.com
Emma Poskitt	Head of Learning Support - Prep	Email: elp@hchnet.co.uk
Charity Moss Juli Bismarck	Place2Be School Project Manager School Counsellor	Email: charity.moss@place2be.org.uk Email: jvb@hchnet.co.uk



## 4. Policy principles and aims

This policy aims to demonstrate to staff, Governors/Trustees, children, parents, stakeholders and other partners, HCH's commitment to safeguarding and child protection. The welfare of our children is paramount. All children, regardless of age, gender, culture, language, race, ability, sexual identity or religion have equal rights to protection, safeguarding and opportunities.

We recognise that all adults in our school have a full and active part to play in protecting our children from harm and have an equal responsibility to act on any suspicion or disclosure that may suggest a child is at risk of harm.

Our school is committed to developing a culture of safeguarding by providing an environment in which children and young people feel safe, secure, valued and respected and which promotes their social, physical and moral development. Children in our school feel confident to, and know how to approach adults if they are in difficulties. Our school understands that children find it difficult to disclose abuse and we therefore strive to create "reachable moments" where children can talk to a member of staff about anything that is worrying them.

This policy is used in conjunction with staff training and continued professional development to strengthen our whole school approach to safeguarding and to:

- raise staff awareness of the need to safeguard children and their responsibilities in identifying and reporting possible cases of abuse
- provide a systematic means of monitoring children known or thought to be at risk of harm, and ensure we, the school, contribute to assessments of need and support packages for those children
- emphasise the need for good levels of communication between all members of staff and develop and promote effective working relationships with other agencies, especially Achieving for Children (AfC), the Kingston and Richmond Safeguarding Children Partnership (KRSCP) and the police
- develop a structured procedure within the school which will be followed by all members of the school community in cases of suspected abuse; ensure that the structured procedure is followed by school staff in cases of suspected abuse

Children and staff involved in child protection issues will receive appropriate support.

As a result of local learning, including around the website Everyone's Invited in 2021, the school has a culture of prevention and education in order to raise responsible, caring adults. The school encourages respectful behaviour and language to be used to all; a restorative approach to incidents of concern; and a wish to make reasonable adjustments to encourage students to remain in education, despite any difficulties. There is no tolerance of discriminatory language or abuse towards staff or students.

## 5. The Law (legislation) and Statutory Guidance

In addition to KRSCP's [arrangements](#) and the [London Child Protection Procedures and Practice Guidance](#), Hampton Court House School also follows the laws and statutory guidance below:

- **[Keeping children safe in education 2024 guidance](#)**, from now on referred to as KCSiE, sets out the legal duties all schools must follow to safeguard and promote the welfare of children and young people under the age of 18 in schools and colleges.
- **[Statutory framework for the early years foundation stage 2024](#)** sets the standards that all early years providers, such as nurseries, must meet to make sure that children learn and develop well and are kept healthy and safe.
- **[Childcare \(Disqualification\) and Childcare \(Early Years Provision Free of Charge\) \(Extended Entitlement\) \(Amendment\) Regulations 2018](#)** and the **[Childcare Act 2006](#)** set out who is disqualified from working with children.
- **[Working Together to Safeguard Children 2023](#)** guidance produced by the government states how practitioners, such as teachers, social workers, the police and health professionals working with children and families should work together to make sure that children and young people remain safe from harm (*This is currently being consulted on and is due to be updated mid-year*).
- **[Education Act 2002](#)**, section 175/**[The Education \(Independent School Standards\) Regulations 2014](#)** places a duty on independent schools to keep children safe and promote the welfare of children.
- The **[Children Act 1989](#)** is the main source of child safety law for England and Wales. The Act gives the basis for most of children's services' duties and responsibilities towards children and their families. It also provides the legal framework for the child protection system. The **[2004](#)** amendment is used alongside the Act.
- The **[Children Act 1989 Care Planning, Placement and Case Review](#)** sets out what responsibilities education settings have for children looked after by the local authority.
- **[The Human Rights Act 1998](#)** sets out the core rights and freedoms that everyone in the UK is entitled to and contains the Articles and protocols of the **[European Convention on Human Rights](#)** (the Convention) that apply in the UK. Experiencing harassment, violence and/or abuse, including that of a sexual nature, may breach any or all of these rights.
- **[The Equality Act 2010](#)** states that schools and colleges must not unlawfully discriminate against children because of their sex, race, disability, religion or belief, gender reassignment, pregnancy and maternity or sexual orientation (called protected characteristics). Therefore, we can take positive action to deal with disadvantages affecting our children with protected characteristics to make sure their needs are met. The **[Equality Act 2010: advice for schools](#)** advises us further.

### Other Useful Guidance

- **[London Child Protection Procedures and Practice Guidance](#)**
- **[Inspecting Safeguarding in Early Years, Education and Skills](#)**
- **[Teachers' Standards](#)**

- **What to do if You're Worried a Child is Being Abused**
- **Information Sharing**
- **Police and Criminal Evidence Act (PACE) Code C** (Appropriate adult)
- **Searching, Screening and Confiscation guidance** (Advice for Schools)

We take seriously our responsibility to ensure that we have appropriate procedures in place for responding to situations in which we believe that a child has been abused or is at risk of abuse.

Our procedures also cover circumstances in which a member of staff is accused of, or suspected of, abuse, including low level concerns.

We will take steps to ensure that any groups or individuals who hire and/or use our building or grounds inside or outside of school hours, follow the local child protection guidelines and are aware of their safeguarding duties and this policy.

We will ensure that all staff read and understand:

- HCH's Safeguarding and Child Protection policy
- HCH's online safety policy
- Keeping Children Safe in Education (2023) [Part One] and school leaders and staff that work directly with children will also read Annex B
- HCH's code of conduct
- HCH's Behaviour Policy

We will ensure that all staff are aware of:

- the safeguarding response to children who go missing from education
- The role of the Designated Safeguarding Lead
- The identity of HCH's Designated Safeguarding Lead and Deputy(ies)
- The additional vulnerabilities of children who are looked after/previously looked after, children with special educational needs and disabilities and children who are young carers.

Copies of the above documents will be provided to all staff as part of the induction process.

The roles of the Designated Safeguarding Lead and the Deputy Designated Safeguarding Lead(s) will be explicit in their job descriptions and we will ensure that they have the time and resources to fulfil their duties.

## **6. Roles and responsibilities**

### **The Governing Board/Board of Trustees**

- Safeguarding, and the child's best interests, wishes and feelings, are considered in everything the school does. Everyone at the school is involved in the whole school approach to safeguarding and online safety is a theme throughout.

- The school's policies, procedures and training follow the local safeguarding partnership arrangements and the law, including the school's duties under the Human Rights Act 1998, Data Protection Act 2018 and Equality Act 2010.
- The school's leadership team are held to account for the school's safeguarding arrangements.
- Safeguarding is a standing item on the agenda for governor/trustee meetings.
- The appointed designated safeguarding lead (DSL) is given the additional time, funding, training, resources, and support needed to carry out the role effectively.
- A governor with senior board level lead takes leadership responsibility for the school's safeguarding arrangements (known as the safeguarding link governor) There is an appointed designated teacher for looked after children who is appropriately trained.
- The board takes into account children who are more at risk of harm and any barriers that can make it difficult to recognise abuse and/or neglect affecting children with special educational needs and disabilities (SEND).
- Child protection files are maintained as set out in Annex C of KCSiE.
- The school adds to multi-agency working and shares information appropriately and in a timely manner.
- All staff receive regular safeguarding information, updates and in-depth training.
- Staff read the appropriate part of KCSiE. All governors/trustees sign to say they have read and understood KCSiE and this policy.
- Children are taught about keeping themselves and others safe, including when online.
- The board does all that they reasonably can to limit children's exposure to online risks from the school's online IT systems and assign a member of the senior leadership team and a governor/trustee to ensure standards are met.
- Appropriate safer recruitment processes and procedures are in place.
- Procedures are in place to identify and address children absent from education, including persistent absence and when safeguarding concerns coincide.
- There are procedures for reporting and managing safeguarding concerns about adults who work for the school. The chair of governors will manage any allegations against the Principal. There are effective safeguarding arrangements for when the site is being hired/let.
- Alcohol is not consumed by staff on school trips or events on or off site.
- All members of the governing board/board of trustees receive safeguarding training at induction, which is regularly updated.

### **The Safeguarding Governor – Libby Nicholas**

- They meet regularly with the DSL and visit the school asking questions, which allows them to monitor how the school's safeguarding policies and procedures are being put into practice.
- Each year, they are part of the annual safeguarding audit, led by the DSL and principal, and make sure it is submitted to the KRSCP.
- They are the governing board's/board of trustee's safeguarding specialist, feeding back their findings following school visits and meetings with the DSL.

- They attend appropriate training that guides them in how to monitor and progress any areas of weakness in the school's safeguarding arrangements.
- They keep up to date with the KRSCP's safeguarding arrangements and guidance.

### **The Principal – Katherine Vintiner**

- This policy and other safeguarding-related policies and procedures (such as the staff behaviour policy) are shared at induction, understood by all staff, including temporary staff and volunteers, and are being followed at all times.
- Staff receive regular safeguarding training, which is updated regularly.
- Parents and carers are aware of this policy and where they can access a copy.
- The DSL is given the additional time, funding, training, resources, and support needed to carry out the role effectively and there is cover by an equivalently trained deputy if the DSL is absent.
- Visitors are appropriately supervised or escorted, where necessary.
- Systems are in place for children to express their views and give feedback, which are used to inform the whole school approach to safeguarding.
- They become the 'case manager' when an allegation is raised about a member of staff (see Appendix 2) and make the final decision regarding all low-level concerns.
- There are enough staff per child (staff ratios), where relevant and applicable
- They liaise with the local authority designated officer (LADO) within 24 hours before taking any action, and then on an ongoing basis, where an allegation is made against a member of staff or a volunteer.

### **The Designated Safeguarding Lead (DSL) – Amy Burgess**

Amy Burgess has the lead responsibility for safeguarding and child protection (including online safety and understanding the filtering and monitoring systems and processes in place). The DSL is a senior member of staff from our school's leadership team. HCH has deputy DSLs to support the DSL in their role. While the DSL may hand over some activities to a deputy, the DSL will always have the ultimate responsibility for keeping children safe.

The full responsibilities of the DSL and the deputy DSL(s) are listed in their job descriptions. The DSL's responsibilities include, but are not limited to

- reading and following KCSiE
- always being available during school hours for staff in school to discuss any safeguarding concerns, or arrange appropriate cover for any out of hours or out of term activities
- working together with all staff to understand the whole picture when there are safeguarding concerns, providing them with advice, support and expertise
- contributing to the assessment of children, including taking part and/or supporting other staff to take part in strategy discussions and meetings between multiple agencies
- working together with and supporting parents/carers and families who may be facing challenging circumstances and, when there are safeguarding concerns, making

parents/carers aware of HCH's role in making referrals about suspected abuse, neglect and exploitation

- understanding the importance of sharing information, including referring cases to relevant agencies (for example, children's services, the police, the Channel Programme and/or the Disclosure and Barring Service (DBS)) when appropriate, and supporting staff who make referrals directly
- understanding and following AfC's and KRSCP's safeguarding procedures, in addition to attending the termly DSL forums provided by KRSCP to ensure they are acting in line with the local safeguarding arrangements
- keeping the principal up to date with safeguarding issues
- having the lead responsibility for online safety, and oversight and checking the effectiveness of filtering and monitoring systems and their reports
- being aware of the requirement for children to have an Appropriate Adult, as described in [PACE Code C 2019](#)
- working with the 'case manager' and LADO for child protection concerns that involve a staff member
- making sure child protection files are up to date and kept as per [section 10](#)
- making sure all staff have access to this policy (and the wider safeguarding procedures) and that the policy is available publicly and reviewed annually
- making sure that all staff (including third-party staff and contractors) have an adequate and appropriate safeguarding induction, regularly updated safeguarding training and annually sign to say they have read the relevant part of KCSiE
- working alongside the governing body/board of trustees and principal to update and review procedures and how they are being implemented, including jointly completing an annual safeguarding self-audit and submitting it to KRSCP
- promoting the educational outcomes of children who have or had a social worker, by sharing information about child protection issues with teacher and leadership staff
- encouraging a culture of listening to children, taking into account their wishes and feelings when any plans are put in place to protect them.

**A Deputy Designated Safeguarding Lead(s) – Nick Shaw, Genevieve MacKenzie, Susie Byers, Katy Deacon, Janak Odedra, Sam Dykes, Talat Khan**

- is trained to the same standard as the designated safeguarding lead
- will take on the designated safeguarding lead's responsibilities if they are unavailable. If the designated safeguarding lead is long-term absent, a deputy will temporarily take over as the designated safeguarding lead

Further responsibilities of the DSL are listed elsewhere in this policy. For a detailed explanation of the DSL's responsibilities, see Annex C of KCSiE.

**Head of Compliance – Nick Shaw**

- oversees risk assessments on site and for offsite visits
- monitors health and safety around the school and offsite visits
- monitors first aid resources and records and ensures staff training is up to date
- ensures fire alarms are maintained and regular drills are carried out

### IT Provider – Karim Syed

- maintains the filtering and monitoring systems
- provides filtering and monitoring reports
- completes actions following concerns or checks to the system

### All school staff and volunteers

- sign to say they have read the relevant part of KCSiE annually
- have a responsibility to provide a safe environment in which children can learn
- will follow the school's procedures for identifying and reporting any concerns and issues about the school's online filtering and monitoring systems
- will follow the school's safeguarding and child protection processes and procedures, sharing information quickly when they have a concern about a child's safety and wellbeing, even when they are unsure
- will, whenever necessary, refer safeguarding or child protection concerns to external agencies, such as the police, children's services and LADO
- create a culture where children who identify as lesbian, gay, bisexual, transgender (LGBT) or are gender questioning feel safe, can speak out and share concerns'
- attend safeguarding training appropriate to their role and are familiar with key policies, including this policy and the staff behaviour policy (code of conduct)

What staff need to know is covered in the training section of this policy.

## 7. What to do if you have concerns about a child's welfare

If staff have any concerns about a child's welfare, they must act on them immediately by following the procedures below. Our staff can use the [What to do if you're worried a child is being abused](#) government guidance alongside the school's procedures. We work hard to make sure our staff and safeguarding team are approachable and available, such that anyone can speak to them about any concern quickly, no matter how small or whether there is evidence.

Concerns should be recorded on CPOMS and passed to the DSL or a Deputy DSL. For physical signs of abuse, a body map can also be used. Concerns can be discussed in person with the DSL but the details of the concern must be recorded in writing. The safeguarding team are required to update any concerns that may be a potential referral to the SPA with a justified decision as to why this was referred or why not.

We recognise the significant emotional impact being involved with, or aware of, safeguarding incidents can have. **Approach our safeguarding team if you need any support during or following a safeguarding incident you have been involved in.** The names of the DSL and deputy are clearly advertised in the school. Safeguarding procedures are detailed on a leaflet available for visitors when signing into the school.



### **If a child is in immediate danger, or is suffering or likely to suffer significant harm**

Call the police on **999** if a child is in immediate danger. **Anyone** can make a referral to children's services if a child is suffering or likely to suffer significant harm. Usually, the DSL or deputy makes the referral. For children's services' contact details, **click here**, or go to page 2. If you make a direct referral, you will update the DSL or a deputy as soon as is practically possible.

### **Disclosures**

We recognise that it takes a lot of courage for a child to disclose they are being harmed. Staff know that

- children may not feel ready or know how to tell someone they are being harmed
- the child may not realise what is happening to them as harmful
- they may feel embarrassed, humiliated or are being threatened. This could be due to their vulnerability, disability and/or sexual orientation or language barriers

Our staff know they must show professional curiosity, i.e. explore and try to understand what is happening for an individual or family, rather than take what is being said on face value or making assumptions. We encourage staff to ask the child if they are OK or if they can help in any way.

A child who makes a disclosure may have to tell their story more than once, such as to the police and/or social workers. At HCH, we know how important it is that a child's first experience of talking to a trusted adult about a worry they have is a positive one.

### **Handling a disclosure**

- listen to them carefully and believe in what they are saying. Do not be afraid of silence moments
- be careful not to express your own views or feelings and stay calm
- do not investigate. Only ask enough questions to work out if you need to share this matter with the DSL or a deputy. Only ask open questions, such as: How? When? Who? Where?, and open statements, such as: "Tell me", "Describe" and "Explain". Otherwise, you may invalidate your evidence (and the child's) in any later court proceedings
- if there are injuries or marks on the child, do not examine the child intimately or take pictures
- reassure them that they have done the right thing by telling you. Do not say to the child that you wish they had told you sooner
- do not automatically offer physical touch to comfort the child. Consider what may be comforting for the child, rather than how you prefer to be comforted
- tell the child it is not their fault and you are taking them seriously
- explain what you will do next. Tell the child that you cannot keep what they have told you a secret and that you will pass this information onto someone who can help.



### **After a child has made a disclosure**

- write up the conversation as soon as possible
- make sure the DSL or a deputy is aware of the disclosure. If appropriate, contact children's services and/or the police directly and tell the DSL as soon as possible
- do not share the disclosure with **anyone** else unless children's services, the police or another relevant agency involved in the safeguarding process tells you to
- get support for yourself if you need it.

### **Recording a disclosure or safeguarding concern**

- record the date, time, place and persons present
- use the child's own words, verbatim where possible, and stick to the facts. Avoid making assumptions and do not put your own judgement on it
- record any noticeable non-verbal behaviour. Detail any visible marks or injuries and record them on a body map
- keep any original notes you have made on file
- do not ask children to make written statements themselves or sign records.

### **Concerns about a child who is not in immediate danger, or is suffering or likely to suffer significant harm**

The [flowchart](#) on page 50 explains what you should do if you have concerns about a child. First, speak to the DSL or a deputy. If in exceptional circumstances, the DSL or a deputy are not available, this will not delay you from taking appropriate action. Instead, you will speak to a member of the senior leadership team or take advice from children's services, if necessary.

### **Early help**

Early help is support for children of all ages that improves a family's resilience and outcomes or reduces the chance of a problem getting worse. At HCH, we are keen to work with families to provide help and support to meet the needs of children as soon as a problem becomes visible at any point in a child's life. If an early help assessment is appropriate, the DSL or a deputy will lead on working together with other agencies and set up an inter-agency assessment, as appropriate. Staff may be required to support other agencies and professionals in an early help assessment, in some cases acting as the lead practitioner.

Our DSL and/or deputy use the Early Help Partnership Tool to explore emerging needs and – with consent from the child or family – discuss with the relevant Early Help Resilience Network to ensure all identified needs are supported effectively and they get multi-agency support.

Achieving for Children's early help assessment tools and plans can be found [here](#). The partnership's [Early Help Strategy](#) sets out their aims for how professionals work effectively together to provide early help.

If early help support is appropriate, it will be kept under constant review. A referral to children's services may be required if the child's situation doesn't appear to be improving. The DSL is aware of the local escalation policy and procedures.

We are aware any child may benefit from early help. Staff who work directly with children will be particularly alert to the potential need for early help for children listed under Part 1, paragraph 18 of KCSiE.

### **Referral to children's services**

Concerns about a child or a disclosure should be discussed with the DSL who will help decide whether a referral to children's services is appropriate. If a referral is needed then the DSL should make it. However, anyone, including children, can make a referral and if for any reason a staff member thinks a referral is appropriate and one hasn't been made, they can and should consider making a referral themselves. Where referrals are not made by the DSL, the DSL should be informed as soon as possible.

If you have not had any feedback from children's services within 72 hours of making the referral, this must be followed up. If after a referral the child's situation does not appear to be improving, the DSL (or whoever made the referral) should press for re-consideration to ensure their concerns have been addressed and, most importantly, the child's situation improves. The Resolving professional differences - Kingston and Richmond Safeguarding Children Partnership procedure will be used, where necessary.

### **If a child is at risk of female genital mutilation or it has taken place**

Female genital mutilation (FGM) is illegal in England. It involves removal, part removal or injury to the female genital internal or external organs for non-medical reasons. It is sometimes known as 'cutting' or female 'circumcision'.

#### **Teachers**

For this section only, teachers means qualified teachers or persons who are employed or engaged to carry out teaching work in schools and other institutions.

All staff should speak to the DSL (or a deputy) when a concern about female genital mutilation (FGM) arises. If a teacher suspects that FGM has been carried out on a child or believes that the child is at risk of FGM, they will follow their internal safeguarding procedures.

Teachers who come to know, in the course of their work, that FGM has been carried out on a child **must directly** report this to the police. Failure to do so will result in disciplinary sanctions. The teacher should tell the DSL or a deputy who will support them in making a direct report to the police. The teacher may need to support a referral to children's services. Staff will never examine children.

#### **Other members of staff**

Other members of staff who establish that an act of FGM appears to have been carried out on a child or suspect a child is at risk of FGM, will follow the same procedures as with any

other concern, i.e. staff will speak to the DSL or a deputy and follow local safeguarding procedures.

### Concerns about nudes or semi-nudes

Responding to any incident that comes to your attention:

- **Report** it to your designated safeguarding lead (DSL) or equivalent immediately using the school's reporting procedures set out in this policy
- **Never** view, copy, print, share, store or save the imagery yourself, or ask a child to share or download – this is illegal
- **If you have already viewed the imagery** by accident (e.g. if a young person has shown it to you before you could ask them not to), report this to the DSL (or equivalent) and seek support
- **Do not delete** the imagery or ask the young person to delete it
- **Do not** ask the child/children or young person(s) who are involved in the incident to disclose information regarding the imagery. This is the responsibility of the DSL or a deputy
- **Do not** share information about the incident with other members of staff, the young person(s) it involves or their, or other, parents and/or carers
- **Do not** say or do anything to blame or shame any young people involved
- **Do** explain to them that you need to report it and reassure them that they will receive support and help from the DSL or a deputy.

Staff reserve the right to confiscate a device in the possession of a child if they have concerns about sharing nudes or semi-nudes in relation to the device. This is consistent with the government's [Searching, screening and confiscation: advice for schools](#) guidance.

The DSL will follow the government's [Sharing nudes and semi-nudes: advice for education settings working with children and young people](#) guidance. Once they are aware of an incident, the DSL will hold an initial review meeting with appropriate staff. This may include the staff member(s) who heard the disclosure and the safeguarding or leadership team who deal with safeguarding concerns.

The initial review meeting will consider the initial evidence and aim to establish:

- whether there is an immediate risk to any child or young person
- if a referral should be made to the police and/or children's social care
- if it is necessary to view the image(s) in order to safeguard the child or young person – in most cases, images or videos should not be viewed
- what further information is required to decide on the best response
- whether the image(s) has been shared widely and via what services and/or platforms. This may be unknown
- whether immediate action should be taken to delete or remove images or videos from devices or online services
- any relevant facts about the children or young people involved that would influence risk assessment

- if there is a need to contact another education setting or individual
- whether to contact parents or carers of the children or young people involved – in most cases they should be involved.

The DSL will make an immediate referral to the police and/or children's services if:

- the incident involves an adult
- there is reason to believe that a child or young person has been coerced, blackmailed or groomed, or there are concerns about their capacity to consent (for example, owing to special educational needs)
- what they know about the images or videos suggests the content depicts sexual acts that are unusual for the young person's developmental stage, or are violent
- the images involves sexual acts and any child in the images or videos is under 13
- they have reason to believe a child or young person is at immediate risk of harm owing to the sharing of nudes and semi-nudes, for example, if they are presenting as suicidal or self-harming
- they become aware of a computer-generated indecent image of a child, commonly called 'deep fakes' and 'deep nudes' i.e. a digitally manipulated or artificial intelligence-generated nude and semi-nude'.

If none of the above applies, we can decide to respond to the incident without involving the police or children's services. We may escalate the incident at any time if further information/concerns are disclosed at a later date. First, the DSL will be confident that they have enough information to assess the risks to any child involved and the risks can be managed within our school's pastoral support, behaviour procedures and, if appropriate, the local network of support.

The DSL or a deputy will contact children's services if any child or young person involved is already known to them. If, because of the investigation, the DSL (or equivalent) believes there are wider issues that meet the threshold for children's services' involvement, they will make a referral in line with this policy and local safeguarding procedures.

### **Viewing the imagery**

The decision to view any imagery will be based on the professional judgement of the DSL or a deputy and will comply with this policy. Imagery will never be viewed if the act of viewing will cause significant distress or harm to a child. If a decision is made to view imagery, the DSL will be satisfied that viewing:

- is the only way to make a decision about whether to involve other agencies because it is not possible to establish the facts from any child or young person involved
- is necessary to report it to a website, app or suitable reporting agency (such as the IWF) to have it taken down, or to support the child, parent or carer in making a report
- is unavoidable because a child or young person has presented it directly to a staff member or nudes or semi-nudes have been found on a school device or network.

## **Deletion of images**

If the school has decided that other agencies do not need to be involved, then consideration will be given to deleting imagery from devices and online to limit any further sharing. This decision will be based on the DSL's or a deputy's judgement in line with the guidance.

There is further information in the Sharing nudes and semi-nudes' section of this policy.

## **Child-on-child abuse, including sexual violence and sexual harassment**

### **Responding to allegations of child-on-child abuse**

- Follow the 'handling a disclosure' procedure set out above. You must make a record of the allegation and inform the DSL or a deputy.
- If the DSL and a deputy are not available due to emergency circumstances, the staff member will speak to a member of the senior leadership team and/or contact the relevant children's services e.g. the Single Point of Access in Kingston and Richmond.

The DSL or a deputy will make a decision from the following options depending on the level of risk or harm:

1. Manage the concern internally providing pastoral support to all those involved.
2. Complete an early help assessment.
3. Make a referral to children's services and/or, where necessary, the police. The DSL may choose to consult children's services to assist them with making a decision.
4. The police will still be informed of any criminal offences, even if the child is aged under the criminal age of responsibility. The police will take a welfare approach.

The DSL or a deputy will contact the parents or carers of the children involved at the earliest opportunity and where appropriate. Records will be kept of all concerns, any discussions had and any outcomes reached. If a criminal offence has been committed or is being investigated, the DSL will work closely with the police to avoid impacting the criminal process while protecting children or following disciplinary procedures.

Where the DSL, children's services or the police decide the concern should be handled by the school internally, we will thoroughly investigate the concern using our behaviour policy and processes. A risk assessment and prevention plan will be completed when a safeguarding risk has been identified. The plan will be monitored and a date set for a follow-up evaluation with everyone concerned. We will support all children involved in the incident, including the child/ren who displayed the behaviour and the children who experienced it. Forms of support include, providing a quiet space, a change in timetabling, in house counselling. At HCH we will do our best to meet the needs of any children needing individualised support.

## Responding to allegations of sexual harassment and sexual violence

Using the DSL's or a deputy's professional judgement, the school will make decisions about and address the incident based on the Hackett tool (below). We will request the support of other agencies, such as children's services and the police, if necessary.

# Responding to children who display sexualised behaviour

It's important to be able to distinguish developmentally typical sexual behaviours from those that may be problematic or harmful, and make sure children get appropriate support. Always consider the child's holistic needs and safeguarding concerns alongside any sexualised behaviour and follow due procedures accordingly. This guide is a tool to support objective decision making about a child or young person's sexual behaviour and does not replace professional judgement or policy and legislation. Visit [nspcc.org.uk/hsb](https://nspcc.org.uk/hsb) for more information.

## Need advice?

Contact our helpline for advice and support:

- Call **0808 800 5000**
- Email [help@nspcc.org.uk](mailto:help@nspcc.org.uk)
- Visit [nspcc.org.uk/helpline](https://nspcc.org.uk/helpline)

## Childline

For children who need further support our free, confidential helpline is available 24/7:

- Call **0800 1111**
- Visit [childline.org.uk](https://childline.org.uk)

Developmentally typical		Problematic		Harmful	
Hackett Continuum					
Normal		Inappropriate	Problematic	Abusive	Violent
<ul style="list-style-type: none"> <li>Developmentally expected and socially acceptable behaviour</li> <li>Consensual, mutual and reciprocal</li> <li>Decision making is shared</li> </ul>		<ul style="list-style-type: none"> <li>Single instances of developmentally inappropriate sexual behaviour</li> <li>Behaviour that may be socially acceptable within a peer group but not in wider society</li> <li>May involve an inappropriate context for behaviour that would otherwise be considered normal</li> </ul>	<ul style="list-style-type: none"> <li>Developmentally unusual and socially unexpected behaviour</li> <li>May be compulsive</li> <li>Consent may be unclear and the behaviour may not be reciprocal</li> <li>May involve an imbalance of power</li> <li>Doesn't have an overt element of victimisation</li> </ul>	<ul style="list-style-type: none"> <li>Intrusive behaviour</li> <li>May involve a misuse of power</li> <li>May have an element of victimisation</li> <li>May use coercion and force</li> <li>May include elements of expressive violence</li> <li>Informed consent has not been given (or the victim was not able to consent freely)</li> </ul>	<ul style="list-style-type: none"> <li>Physically violent sexual abuse</li> <li>Highly intrusive</li> <li>May involve instrumental violence which is physiologically and/or sexually arousing to the perpetrator</li> <li>May involve sadism</li> </ul>
<h3>How to respond</h3> <ul style="list-style-type: none"> <li>Although green behaviours are not concerning, they still require a response</li> <li>Listen to what children and young people have to say and respond calmly and non-judgementally</li> <li>Talk to parents about developmentally typical sexualised behaviours</li> <li>Explain how parents can positively reinforce messages about appropriate sexual behaviour and act to keep their children safe from abuse</li> <li>Signpost helpful resources like our 'Talk PANTS' activity pack: <a href="https://nspcc.org.uk/pants">nspcc.org.uk/pants</a></li> <li>Make sure young people know how to behave responsibly and safely</li> </ul>		<h3>How to respond</h3> <ul style="list-style-type: none"> <li>Amber behaviours should not be ignored</li> <li>Listen to what children and young people have to say and respond calmly and non-judgementally</li> <li>Consider the child's developmental age as well as their chronological age, alongside wider holistic needs and safeguarding concerns about the problematic sexualised behaviour</li> <li>Follow your organisation's child protection procedures and make a report to the person responsible for child protection</li> <li>Your policy or procedure should guide you towards a nominated child protection lead who can be notified and will provide support</li> <li>Consider whether the child or young person needs therapeutic support and make referrals as appropriate</li> </ul>		<h3>How to respond</h3> <ul style="list-style-type: none"> <li>Red behaviours indicate a need for immediate intervention and action</li> <li>If a child is in immediate danger, call the police on 999</li> <li>Follow your organisation's child protection procedures and make a report to the person responsible for child protection</li> <li>Your policy or procedure should guide you towards a nominated child protection lead who should be notified and will provide support</li> <li>Typically referrals to children's social care and the police would be required. Referrals to therapeutic services should only be made once statutory services have been informed and followed due procedures</li> </ul>	

We follow the local safeguarding arrangements below when an allegation of sexual violence and/or sexual harassment has been made.

1. **Hackett Inappropriate:** Manage internally using the behaviour policy and pastoral support.
2. **Hackett Problematic:** Early help response used for non-violent harmful sexual behaviour to prevent escalation.
3. **Hackett Abusive:** Refer to children's services when a child has been harmed, is at risk of harm or in immediate danger.
4. **Hackett Violent:** Report to the police if a crime has been committed, such as rape, assault by penetration or sexual assault. We will follow the [When to call the police](#) guidance.

The management of children and young people with sexually harmful behaviour is complex. HCH will work with other relevant agencies to maintain the safety of the whole school community. Where appropriate, immediate measures will be put in place to support and protect the person impacted by the behaviours, any witnesses, and the alleged instigator of the behaviours. A written record will be made, and next steps discussed, taking into account the views of those impacted by the behaviour.



A risk and needs assessment will be completed for all reports of sexual violence and on a case-by-case basis for reports of sexual harassment. The assessment, which will be kept under review, will consider:

- whether there may have been other people impacted by the behaviour
- the person known to be impacted by the behaviour, especially their protection and support
- the alleged instigator of the behaviour
- all children (and, if appropriate, staff) at the school, especially any actions that are appropriate to protect them from the alleged instigator or from future harm
- the time and location of the incident and any action that can make the school safer.

### **Unsubstantiated, unfounded, false or malicious reports**

If a report is found to be unsubstantiated, unfounded, false or malicious, the DSL will consider whether the child and/or the person who has made the allegation is in need of help or may have been abused by someone else and this is a cry for help. In such circumstances, a referral to children's services may be appropriate. If a report is shown to be deliberately invented or malicious, we will consider whether any disciplinary action is appropriate according to our behaviour policy.

### **If a child who has experienced sexual violence or sexual harassment asks the school not to make a referral**

If the child does not give consent to share information, the DSL or a deputy will balance the victim's wishes against the DSL's or a deputy's duty to protect them and other children on a case-by-case basis. If a child is at risk of harm, is in immediate danger, or has been harmed, a referral should be made to local authority children's social care, and as rape, assault by penetration or sexual assault are crimes, reports should be referred to the police. Although the age of criminal responsibility is ten, if the child accused is under ten, a referral to the police will still be made. The police will take a welfare, rather than a criminal justice approach, in these cases.

We will do all we reasonably can to protect the anonymity of any children involved in any report, including weighing up which staff need to know and any support which will be put in place. Further, we will consider the potential impact of social media in facilitating the spreading of rumours and exposing the child's identity.

Where an allegation of sexual violence or sexual harassment is progressing through the criminal justice system, our DSL and a deputy will be aware of anonymity, witness support, and the criminal process in general so they can offer support and act appropriately. They will be guided by the CPS: Safeguarding Children as Victims and Witnesses advice.

### **Concerns about mental health**

If you have a mental health concern about a child that is also a safeguarding concern, you will speak to the DSL or a deputy immediately, unless the child is in immediate danger, in which case you will call the police first.

Although you may be well placed to observe children day-to-day and identify those whose behaviour suggests that they may be experiencing a mental health problem or be at risk of

developing one, only appropriately trained professionals should attempt to diagnose a mental health illness. Where necessary, the DSL or a deputy will make a referral to the Child and Adolescent Mental Health Service's (CAMHS) single point of access for Kingston and Richmond [here](#).

### **Concerns about extremism and radicalisation**

Extremism is the vocal or active opposition to our fundamental British values. Radicalisation is the process of a person legitimising support for, or use of, terrorist violence. See [radicalisation and extremism](#) in Appendix 1 for more information.

If you have a concern that a child may be at risk of radicalisation or involvement in terrorism and they are in **immediate danger**, contact the police on 999 or the anti-terrorist hotline on **0800 789 321**. If the child is not in immediate danger, speak with the DSL or a deputy as a first point of call.

**The DSL** may decide to discuss their concerns with children's services and will make referrals to the police Prevent team and the Channel programme where necessary. The DSL will need to seek the individual's consent when referring to the Channel programme.

**Staff and governors** can also raise concerns by emailing [counter.extremism@education.gsi.gov.uk](mailto:counter.extremism@education.gsi.gov.uk), but this is not to be used in emergency situations. If you believe you have information relating to terrorism, you can call the anti-terrorist hotline on 0800 789 321. To report extremism in education, including allegations against staff and institutions, use [this](#) link.

### **The Prevent leads in Kingston and Richmond are:**

Kingston:

Stephanie Royston-Mitchell, Community Safety and Resilience Principal [stephanie.royston-mitchell@kingston.gov.uk](mailto:stephanie.royston-mitchell@kingston.gov.uk)

Richmond and Wandsworth:

Naheem Bashir, Vulnerabilities Manager [Naheem.Bashir@richmondandwandsworth.gov.uk](mailto:Naheem.Bashir@richmondandwandsworth.gov.uk)

### **How children can report concerns**

In our school, it is essential that children can tell us how they are feeling and know we will take seriously anything they share with us. We aim to create an environment full of 'reachable moments' which encourages children to feel safe enough to open up if they are concerned about something. Children can confidently report any worries they have about their lives, both in and out of school, by

- speaking to an adult they trust
- putting a written or an anonymous disclosure in one of the reporting boxes around the school
- accessing our online anonymous reporting tool – Tootoot
- speaking to our pupil leadership team – House Leaders and Head Students



We make sure children are aware of the systems in place by publishing information throughout the school on display boards and through assemblies and form time/PSHE discussions.

We know children try to get their voice heard not just through what they say but how they behave, as pointed out in the NSPCC's [voice of the child briefing](#). When there are behavioural issues or changes in a child's behaviour we take a safeguarding first approach, including considering if the child is communicating an unmet need and/or abuse. For children who are pre-verbal or non-verbal, observing behaviour and presentation is even more important for understanding the child's lived experience.

## **8. Confidentiality**

HCH takes our responsibility to protect and look after the data (information) we hold about children and our families seriously. The Data Protection Act (DPA) 2018 and General Data Protection Regulation (GDPR) guide us in how to do so. Under the DPA 2018, we will share information without consent if 'the safeguarding of children and individuals is at risk' is our reason for doing so, and

- it is not possible to gain consent
- it cannot be reasonably expected that a practitioner (for example, teacher) gains consent, or
- to gain consent would place a child at risk.

The government's [information sharing advice for safeguarding practitioners](#), which includes the seven 'golden rules' for sharing information, supports staff who have to make decisions about sharing information. Staff are aware they can look at the [data protection in schools toolkit](#) or speak to a member of the safeguarding team if they are unsure about sharing information. Government guidance emphasises that: "The Data Protection Act 2018 and GDPR do not prevent, or limit, the sharing of information for the purposes of keeping children safe. Fears about sharing information must not be allowed to stand in the way of the need to promote the welfare and protect the safety of children."

We will share information in a timely manner to keep children safe, which will include sharing information with agencies and professionals in line with the Working Together to Safeguard Children 2023 guidance. There is a [DRAFT Information sharing advice for practitioners providing safeguarding services to children, young people, parents and carers](#), this link will be updated once the guidance is finalised. We respect that safeguarding matters are personal to families, so the DSL, deputies and principal will only share information about a child to members of staff and professionals on a need to know basis.

All staff are aware that they cannot make a promise to a child to keep secrets that might impact on the child's safety or wellbeing. Instead, staff should tell the child that they may need to pass information on to others who can help and protect them.

## 9. Notifying parents or carers

At HCH, working alongside and supporting families is a key priority. This involves being open and transparent with parents and carers when we have concerns about their child's welfare, and/or we need to request support from other services to make sure the child's situation improves. If we believe notifying parents or carers could increase the risk to the child or cause further harm, we will seek advice from children's services about how and when parents or carers should be updated.

It is legitimate to share concerns without a parent's or carer's consent when there is good reason to do so and that sharing the information would improve the safeguarding of the child in a timely manner.

## 10. Record Keeping

Each child has a safeguarding file where all safeguarding concerns and referrals are stored. The designated safeguarding lead is responsible for keeping these files up to date. Safeguarding files will be stored securely, and access will only be given to those who need it. This is predominantly electronic files, managed through CPOMS, any paper files are stored in a locked cabinet in the DSL's office.

When children leave HCH, the school will make sure that their safeguarding file is transferred to the new education setting or college within 5 days of an in-year transfer or within 5 days of the start of a new term. This will be securely transferred separately from their main pupil file and a confirmation of receipt will be requested and kept. Where appropriate, the DSL will share information in advance of the child transferring so support can be put in place ready for when the child starts. When a child starts our school, we will make sure key staff are aware of the safeguarding file as soon as possible.

Safeguarding file transfers are recorded in iSams - Student Manger>> Enrolment.

Incoming Safeguarding Transfers:	
Safeguarding record requested: Yes	Reason Record not Requested:
Request sent to: royalwharf@britannia.ac	Date Requested: 23 August 2022
Date form completed: Month	Return type: Select a Return type
Response sent: Month	
<div>Update Data Reload Record</div>	

Outgoing Safeguarding Transfer:	
Request received: Month	
Transfer information: Select a Transfer info	
Date Sent: Month	
Acknowledged recieved: Month	
<div>Update Data Reload Record</div>	

If HCH is the last school that the child attends, their safeguarding file will be securely stored by the school until their 26<sup>th</sup> birthday is reached, when it will be securely disposed of.

## **11. Concerns or allegations about staff in our school**

If you have a low-level concern, or an allegation is made, about a member of staff (see the definition for staff in section 1 of this policy) presenting a risk to children, speak to the Principal as soon as practically possible. This includes any concerns in school, out of school, online and/or offline.

An allegation is any information which indicates that a member of staff, supply staff or volunteer may have:

- behaved in a way that has, or may have harmed a child
- possibly committed a criminal offence against or related to a child
- behaved towards a child or children in a way that indicates they may pose a risk of harm to children.

If you are unable to report to the principal or safeguarding governor, either because they are not available or because you believe that there is a conflict of interest, share your concerns with the local authority designated officer (LADO), whose details are at the start of this policy.

Appendix 3 sets out what steps the principal or safeguarding governor will then follow if a low level concern is raised.

## **12. Whistleblowing**

A whistleblower is a worker who reports certain types of wrongdoing, and all staff have a duty to do so. We aim to create an environment where staff feel able to raise concerns about poor or unsafe practice and potential failures in how we manage safeguarding. Any concerns should be raised with the senior leadership team and will be taken seriously. HCH has a separate whistleblowing policy, which lists the procedures for raising concerns, this is available on our website, and shared drive for staff.

Where staff feel unable to raise a concern with our senior leadership team or feel that their genuine safeguarding concerns are not being addressed, there are other options available to them, such as the NSPCC whistleblowing advice line. Staff can call: 0800 028 0285 from 8am-8pm or email: [help@nspcc.org.uk](mailto:help@nspcc.org.uk).

## **13. Online safety and the use of smart devices**

This section summarises HCH's whole school approach to online safety and the use of smart devices (e.g. mobile phones, smart watches, tablets etc). Our detailed approach is covered in our online safety policy (available from the school website, or in a shared drive for staff), and explains how we try to keep children safe in school as well as protect and educate children in the safe use of technology. HCH understands the significant and essential role that we have in making sure children are protected from potentially harmful and inappropriate online material. We consider online safety in every aspect of school life.

HCH follows the DfE guidance regarding teaching online safety in schools (2019) [Teaching online safety in schools](#)

We fulfil our aims by

- educating children to learn how to keep themselves safe when online (using the government's Teaching online safety in schools guidance), what to do if they are harmed or spot a risk and what the consequences are if they break the school rules about online safety
- engaging with parents and carers about what online safety looks like
- making sure our whole school approach is reflected in all relevant policies
- regularly training staff on online safeguarding risks and how to be online safely
- making sure children, staff, parents/carers, governors and volunteers sign an understandable acceptable use agreement, which covers how they should use the school's IT systems and their mobile and smart technology
- making parents, carers, children and staff aware that staff can search an electronic device they have confiscated, as explained in Searching, Screening and Confiscation - GOV.UK
- ensuring appropriate filtering and monitoring systems are in place on the school's network and devices

Due to the constant changes to online technology and the related harms, we will carry out an annual review and risk assessment of our online safety policies, procedures, and systems.

### **The 4Cs**

Being online can be a great source of fun, entertainment, communication, and education. Some people's online behaviour places others at risk. The number of issues covered under online safety is large and constantly growing. They are categorised into these four areas of risk:

**Content:** being exposed to illegal, inappropriate, or harmful content, for example: pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation and extremism.

**Contact:** being subjected to harmful online interaction with other users, for example peer to peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes.

**Conduct:** online behaviour that increases the likelihood of, or causes, harm, for example making, sending and receiving explicit images (e.g. consensual and non-consensual sharing of nudes and semi-nudes and/or pornography, sharing other explicit images and online bullying).

**Commerce:** risks such as online gambling, inappropriate advertising, phishing and/or financial scams. If children or members of staff report any issues, we will report it to the Anti-Phishing Working Group (<https://apwg.org/>).

### **Mobile phones and smart technology (including smart watches)**

Many children have unlimited and unrestricted access to the internet via mobile phone networks, therefore children could be harmed or harm others online when at school. This may include sexually harassing, bullying and sharing indecent images (often via large chat groups). To protect children from these risks while they are at our school, our approach to mobile and smart technology is

- a no phones policy for all children (including Sixth Form). If a child does bring a phone into school, it must be locked in a Yondr pouch for the day, except under the specific direction of a teacher. Yondr unlocking stations can be found at the front gates and in reception.
- no smart watches should be brought into school.
- For anyone who does use a mobile device, Wi-Fi cannot be accessed without first logging into our IT system.

Staff may use their own phone at school, but we ask that this is kept to a minimum in the classroom and around children. When working with the Early Years children there is strictly no use of mobile phones or cameras permitted. Staff must not carry their phone with them, and they must be left securely in the staff room. Staff may use school devices and systems for documenting evidence of learning.

Further details are covered in our Mobile Phones Policy, developed in line with the Government's recent guidance on the use of mobile phones in schools. This can be viewed on our school website.

### **Media recordings, audio, image, and video (including digital files)**

When we make media recordings of children, such as taking videos or photos, we will get the child's and their parents'/carers' consent, make sure the child is appropriately dressed and encourage the child to tell us if they are worried about any media that has been taken of them. See our staff code of conduct and online safety policy, which cover our school's expectations for staff making media recordings.

### **Filtering and monitoring**

To limit children's exposure to these categories of risk from HCH's IT systems, we have strong and effective filtering and monitoring systems, following the government's [Meeting digital and technology standards in schools and colleges](#) guidance. We will make sure that

- specific staff have assigned roles and responsibilities to manage systems
- staff know about the systems in place and how to escalate concerns
- there are annual reviews of the systems, or more frequently if there is a significant change or issue
- our governing body review the systems with the DSL, IT staff and service providers, to find out what more can be done to keep children safe
- the systems are effective for the age range of children and consider children potentially at greater risk of harm
- when we block online content, it does not impact on teaching and learning
- filtering works across all devices including mobile phones and smart technology.

### **Remote education**

When our children are being taught remotely e.g. at home, we will be in regular contact with parents and carers. We will make sure parents and carers are aware of

- what their child/ren are being asked to do online, including the sites they will be accessing and who from the school will interact with their child/ren
- the importance of children being safe online and offer advice on how to do so

- what systems our school uses to filter and monitor online use.

### **Information security and access systems**

We have procedures in place to protect our IT systems, staff, and learners from cybercrime, i.e. when criminals seek to exploit human or security vulnerabilities online to steal passwords, data, or money directly. We will follow the government's [Cyber security standards guidance](#). Our procedures and systems are reviewed regularly to keep up with the constant changes to cyber-crime technologies.

## **14. Children potentially at greater risk of harm**

At HCH, we know that all children need to be protected from harm. In addition, we recognise that some groups of children are potentially at greater risk of harm. The information below highlights some of those groups of children this applies to; however, there are several other groups not listed.

### **Children who have a social worker**

Children may need a social worker due to safeguarding or welfare needs. Children may need help due to abuse and/or neglect and/or complex family circumstances. HCH recognises that a child's difficult experiences and trauma can leave them vulnerable to further harm, as well as disadvantage them educationally.

Children's services share with us which children have a social worker. Once we are aware of this information, we will use it to make decisions in the child's best interest, i.e. their safety, welfare and educational outcomes. When a child has a social worker, safeguarding is at the heart of every decision we make, such as how we react to unauthorised absence or children missing education, which themselves carry additional risks. When necessary, we offer extra in-school support to our children who have a social worker, such as a quiet space or counselling.

The Virtual School is a statutory service that exists to provide advice and support for children who have a social worker, children placed in care and previously looked after, such that they have the opportunity to meet their full educational potential. Where needed, our school works with the Virtual School to support these children.

### **Children looked after and previously looked after**

These children are particularly vulnerable. The most common reasons for children becoming looked after is as a result of abuse and/or neglect. HCH will ensure that staff have the necessary skills and knowledge to keep children looked after, and previously looked after, safe. All staff will have the skills and knowledge to keep these children safe. Appropriate staff will have the information they need in relation to a looked-after child's legal status. For example, who has parental responsibility, who is not permitted to have contact and who is not permitted to know where the child is being educated, and the level of decision-making power the local authority has given the carer. The designated teacher for children looked after in the Prep years is **Susie Byers**, and in the Senior years, **Katy Deacon**. The designated governor for children looked after is **Libby Nicholas**.

The statutory guidance Designated teacher for looked-after and previously looked after children contains further information on the role and responsibilities of the designated teacher. The designated teacher ensures that the school has the up-to-date details of the allocated social worker and the Virtual School principal in the local authority that looks after the child. The Virtual School has an additional role of managing extra funding which is used to support children looked after. The designated teacher will work with the Virtual School Head to discuss how the funding can be used to best support the child.

### **Children with special educational needs, disabilities, and health issues**

Our Special Educational Needs Co-ordinator and DSL work closely together to safeguard and support children who have special educational needs and disabilities (SEND), in particular when there are any reports of abuse. Our safeguarding curriculum, i.e. the ways we teach children to keep themselves and others safe, is adapted to meet the needs of children with SEND. This could be by providing the children with different coloured paper, electronic resources if using a word processor, providing key words and definitions, or providing extra support or time to reflect on the subject with an LSA etc.

HCH is aware that children with SEND, or certain medical or physical health conditions can face additional safeguarding challenges both online and offline, such as

- assumptions that indicators of possible abuse such as behaviour, mood and injury relate to the child's condition without further exploration
- these children being more prone to peer group isolation or bullying (including prejudice-based bullying) than other children
- the potential for children with SEND or certain medical conditions being disproportionately impacted by behaviours such as bullying, without outwardly showing any signs, and the communication barriers and difficulties in managing or reporting these challenges
- cognitive understanding – being unable to understand the difference between fact and fiction in online content and then repeating the content/behaviours in schools or colleges, or the consequences of doing so.

We offer additional pastoral support for these children, which includes:

- time out when needed and a quiet space
- one to one or small group sessions with our school counsellors
- regular meetings with our SENDCo to discuss progress
- Individual provision maps created and share with children, parents and staff.

## **15. Identified areas of particular risk for our school**

At HCH we regularly review particular areas of risk for our school or local area. We are based in a beautiful setting, but are aware we must keep a close eye on our surroundings and facilities, which includes:

- The pond – a fence is placed around the perimeter and children are not permitted to play or lean on the fence. Should a ball go into the pond, a member of staff must be alerted and children must not attempt to retrieve the ball themselves
- Steps around the shell grotto – this area is out of bounds



- Steps around the amphitheatre – this area is out of bounds
- The maze and bandstand – this area is also out of bounds to children
- The playground – children must not play on here unless supervised by a member of staff. The playground is checked regularly for any health and safety issues
- The generator – this is positioned in the front carpark away from any walkways, children would not have any reason to go near it
- Prep and senior children on the same site – it is part of our unique setting as an although school, however to ensure everyone is respectful and comfortable around school, we always have a number of staff on duty at break and lunch to monitor behaviour
- Accessing sports off site – the sports department work closely with the offsite providers to ensure all safeguarding policies are in place. Travel to and from the site is managed carefully by staff using coaches provided by the school
- Being next to Bushey Park – any doors which open into the park are always locked, children have no direct access to the park, nor do the general public to the school. Children must not open windows and throw any food or rubbish into the park.

## **16. Lettings (out of school providers) and off-site arrangements**

When services or activities are provided by the governing body, under the direct supervision or management of our school staff, the safeguarding procedures listed in this policy will apply. This may not be the case when we hire or rent out our school to other organisations or individuals. We will make sure there are arrangements in place to keep children safe, regardless of whether they are children at our school.

When our children attend an alternative provision provider, we continue to be responsible for their safety and wellbeing. We will satisfy ourselves that the placement can meet the child's needs and obtain written confirmation that appropriate safeguarding checks have been carried out on individuals working at the establishment, i.e. those checks that we would otherwise perform on our own staff. We follow the [statutory guidance for alternative provision](#) and [Achieving for Children's alternative provision policy](#).

### **Extended school and off-site arrangements**

Where extended school activities are provided by and managed by the school, our own safeguarding and child protection policy and procedures apply. When our children attend off-site activities, we will ensure that effective child protection arrangements, informed by thorough risk assessments, are in place.

When our children attend an alternative provision provider, we will obtain written confirmation that appropriate safeguarding checks have been carried out on individuals working at the establishment, i.e. those checks that we would otherwise perform on our own staff. We follow the [statutory guidance for alternative provision](#) and [Achieving for Children's alternative provision policy](#).

Where a parent/carers expresses their intention to educate their child at home (also known as elected home education), we will work together with the parent/carers and other professionals to ensure that this decision has been made in the best interests of the child.



We recognise that this is particularly relevant for children who have SEND, are vulnerable and/or have a social worker.

## **17. Training**

### **Designated safeguarding lead**

The designated safeguarding lead will attend regular training to prepare and assist them in leading the school's safeguarding response and approach. Additional training or research may be required as local or school specific safeguarding issues arise. Minimally, the designated safeguarding lead will

- attend the level 3 multi-agency local safeguarding partnership training within 12 weeks of starting this role and refresh this every two years
- stay up to date with safeguarding knowledge, resources and changes
- have a good understanding of, and form a good relationship with, the Kingston and Richmond safeguarding children partnership by attending the termly DSL forums, sharing the learning with staff as appropriate and making sure staff are aware of any safeguarding training on offer
- attend harmful sexual behaviour and Prevent awareness training
- receive and share safeguarding (including online safety) updates (for example, via email, e-bulletins, and staff meetings) with staff
- make sure staff have regularly updated safeguarding training, updating staff who miss training at the earliest opportunity
- gain an understanding of how the school's filtering and monitoring systems work and how they can be best used to keep children safe at HCH.

### **Governors**

All governors receive safeguarding and child protection training (including online safety) at induction, which prepares them for testing and challenging the school's procedures and policies, making sure they are working as they should. The training will be regularly updated. Further,

- The governing body will make sure the designated safeguarding lead has the time and resources to attend training.
- The safeguarding governor will receive training about managing allegations against the principal to assist them in the eventuality that an allegation is made.
- The governing body will make sure that online safety is a theme in all staff training.
- Senior members of the board will make sure that those involved with the recruitment and employment of staff to work with children have received appropriate safer recruitment training.
- The link safeguarding governor will make sure that staff and governors attend safeguarding training at induction and regularly after that. The link safeguarding governor will attend regular training and receive e-bulletins or equivalent to stay up to date with the latest statutory guidance.

The governing body will make sure at least one member of every recruitment panel has completed safer recruitment training within the last five years. HCH has a separate safer recruitment policy, which explains what safeguarding checks are completed before employment to make sure those who work with children are suitable.

### **All staff**

Governors recognise the expertise that staff build up by managing safeguarding concerns on a daily basis and, as a result, have the opportunity to contribute to and shape staff training and this policy. All staff receive safeguarding and child protection training (including online safety) at induction. The training is regularly updated and reflects the whole school approach to keeping children safe. In addition, staff receive regular, at least annually, safeguarding updates (for example, via email, e-bulletins and staff meetings) to provide them with what they need to keep children safe.

Our training ensures that staff:

- can spot the signs of possible abuse, neglect and exploitation
- know the school's safeguarding procedures and their role in carrying them out
- have awareness of and understand their role in the early help process and the process for making a referral to the local authority's children's services, including what may follow after a referral
- know what to do if a child tells them they are being harmed, including how to manage this information confidentially
- understand the reasons why children may not feel ready or know how to tell someone that they are being harmed
- receive Prevent training, which will prepare them for identifying children at risk of being radicalised into terrorism and how to challenge extremist ideas
- understand what cyber security the school has in place to keep children and staff safe when online at school and how to report any issues
- understand what ineffective filtering and monitoring systems look like and how to report any concerns or issues
- know that children who identify as or are perceived be LGBT can be targeted by other children.

We make sure that staff members provided by other agencies and third parties, for example supply teachers and contracted staff (such as catering staff) are aware of this policy, our school's safeguarding procedures, and have received appropriate safeguarding training.

The principal will receive training about managing allegations against staff to assist them in the eventuality that an allegation is made.

### **The designated teachers for children who are looked after (CLA)**

We follow the Role and responsibilities of the designated teacher's statutory government guidance. The designated teachers will have training to make sure they understand the needs of children looked after/previously looked after and how they can best be supported to have the same opportunities as their peers. They will work closely with AfC's Virtual School, accessing their training and forums to stay up to date.

## 18. Teaching and Learning

At HCH, we aim to prevent our children from coming to any harm. We recognise how important it is that we teach and role-model to children how to keep themselves and others safe. Our curriculum meets the needs of all children, such as children with SEND and children who have been abused. A broad range of safeguarding topics are given specific attention through PSHE, SMSC, RSE, assemblies, and tutor time. Additionally, external speakers and groups such as 'Bold Voices' and 'Beyond Equality' are selected to deliver workshops to children to further enhance the curriculum.

We believe PSHE is an important and necessary part of all children's education. In our school, it is a key element of school life and, by teaching through form time and explicit teaching sessions which will draw on good practice and national recommendations, it will be built into many aspects of the wider curriculum. This significantly contributes to the school's Safeguarding and Equality Duties, the Government's British Values agenda and the SMSC (Spiritual, Moral, Social, Cultural) development opportunities provided for our young people. Our school believes PSHE is a shared responsibility of school staff, parents, carers, children and, where appropriate, the wider community.

### Delivery

At HCH we teach Personal, Social, Health Education as a whole-school approach to underpin students' development as people and because we believe that this acts as both a cornerstone of the school's approach to Safeguarding and supports the children's learning capacity. Using a mindful approach to PSHE, HCH provides a programme which offers a comprehensive, carefully thought-through Scheme of Work bringing consistency and progression to our students' learning in this vital curriculum area. For more information, please refer to the school's PSHE policy which is available on the school website.

Areas covered may include:

- consent
- personal safety
- who to talk to
- stranger danger
- road safety
- fire safety
- online safety
- sharing of nude and semi-nude images
- bullying (including online bullying)
- positive relationships
- Child Sexual Exploitation
- Child Criminal Exploitation
- so-called 'honour based' abuse
- FGM
- radicalisation and extremism
- self-esteem
- drugs and alcohol

- knife crime.

If specific safeguarding issues arise during the school year, the principal will make sure the curriculum is adapted to cover current issues.

## **19. Linked policies**

This policy is one of a range of documents that set out what our responsibilities are and how we should carry them out. Other relevant documents include the below policies.

- Behaviour
- Anti-bullying
- Online Safety
- PSHE/RSE
- Radicalisation and extremism
- Attendance
- Curriculum
- Teaching and learning
- Health & safety
- Administration of Medication
- First Aid
- Intimate care
- Physical intervention
- Risk assessment
- Risky Areas of the School Grounds
- Safer Recruitment
- Staff code of conduct
- Whistleblowing
- Allegations against staff.

## Appendix 1: Types of abuse and specific safeguarding concerns

These appendices are based on the Department for Education's KCSiE guidance.

**Abuse** is where somebody fails to prevent harm (neglect) or causes harm (abuse). It can take place anywhere, including online and outside of the home. Harm can include witnessing ill treatment of others, for example seeing, hearing, or experiencing the effects of domestic abuse. We are aware that safeguarding issues are rarely standalone events and cannot be covered by one definition or one label alone. In most cases, multiple issues will overlap. Our staff will be aware that technology is a significant part of many safeguarding issues.

**Physical abuse** is a form of abuse that may involve hitting, shaking, throwing, poisoning, burning, or scalding, drowning, suffocating or otherwise causing physical harm to a child. Physical harm may also be caused when a parent or carer fabricates the symptoms of, or deliberately induces, illness in a child (this used to be called Munchausen's Syndrome by Proxy but is now more usually referred to as fabricated or induced illness).

**Emotional abuse** is the persistent emotional maltreatment of a child such as to cause severe and persistent adverse effects on the child's emotional development. It may involve

- communicating to a child that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person
- not giving the child opportunities to express their views, deliberately silencing them or 'making fun' of what they say or how they communicate
- age or developmentally inappropriate expectations being imposed on children. These may include interactions that are beyond a child's developmental capability, as well as overprotection and limitation of exploration and learning, or preventing the child participating in normal social interaction
- seeing, hear or experience the effects of the ill-treatment of another, such as in situations of domestic abuse
- serious bullying (including online bullying), causing children frequently to feel frightened or in danger, or the exploitation or corruption of children.

**Sexual abuse** involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening. The activities may involve:

- physical contact, including assault by penetration (for example, rape or oral sex) or non-penetrative acts such as masturbation, kissing, rubbing and touching outside of clothing
- non-contact activities, such as involving children in looking at, or in the production of, sexual images, watching sexual activities, encouraging children to behave in sexually inappropriate ways, or grooming a child in preparation for abuse (including via the internet).

Sexual abuse is not solely perpetrated by adult males. Women can also commit acts of sexual abuse, as can other children.

Our school is aware of the impact of the Everyone's Invited website and the prevalence of harmful sexual behaviour. We encourage all children to speak out either in person or to report concerns using our anonymous reporting system.

**Neglect** is the persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's health or development. Neglect may occur during pregnancy as a result of maternal substance abuse.

Once a child is born, neglect may involve a parent or carer failing to

- provide adequate food, clothing and shelter (including exclusion from home or abandonment)
- protect a child from physical and emotional harm or danger
- ensure adequate supervision (including the use of inadequate caregivers)
- ensure access to appropriate medical care or treatment. It may also include neglect of, or unresponsiveness to, a child's basic emotional needs.

We use the following guidance to help identify and address cases of neglect.

[Handling Cases of Affluent Neglect in Schools](#)

[Local partnership guidance](#)

Neglect can occur in affluent families:

[Engaging Neglectful Parents from Affluent Backgrounds](#)

[Neglect Toolkit](#)

[KRSCP Multi-agency Threshold document](#)

### **Indicators of abuse**

The following list, provided by the [NSPCC](#), covers some common indicators of abuse, neglect and exploitation.

- unexplained changes in behaviour or personality
- becoming withdrawn
- seeming anxious
- becoming uncharacteristically aggressive
- lacks social skills and has few friends if any
- poor bond or relationship with a parent
- knowledge of adult issues inappropriate for their age
- running away or going missing
- always choosing to wear clothes which cover their body
- patterns of repeated lateness or absence.

**It is important that staff report all their concerns, however minor or insignificant they may think they are – they do not need 'absolute proof' that the child is at risk.**

## Specific safeguarding concerns

This section is based on Annex B of KCSIE. Annex B includes further information about other safeguarding issues to be aware of. **All concerns under this section should be addressed in line with the [section 6](#) of this document, unless stated otherwise.**

### Children absent from education

All staff will be aware that children missing from education or absent persistently, without explanation and/or for prolonged periods can act as a vital warning sign to a range of safeguarding issues including neglect, child sexual and child criminal exploitation - particularly county lines. Further, it may also indicate mental health problems, risk of substance abuse, risk of travelling to conflict zones, risk of female genital mutilation, so called 'honour'-based abuse or risk of forced marriage. We are also aware that absence can increase any existing safeguarding risks.

Attendance is closely monitored at HCH to support us in identifying abuse and acting early. Our staff will be aware of our school's or college's unauthorised absence procedures and children missing education procedures. We notify children's services if a child who has a social worker is absent from school without a suitable explanation. We make sure we have more than one emergency contact number for each child, which supports the school's procedure for addressing children missing and absent from education. We work in partnership with Achieving for Children when patterns of absence give rise to concern, including notifying them when a child leaves our school without a new school being named.

Our attendance policy and procedures are set out in a separate document, which can be found on our school website and in our staff shared drive. The school follows the government's [Working together to improve school attendance](#) guidance.

Useful links:

[Local partnership guidance](#)

[Children Missing Education statutory government guidance](#)

### Contextual safeguarding

Contextual safeguarding, also known as 'risk outside the home', is an approach to understanding, and responding to, young people's experiences of significant harm beyond their families. It recognises that the different relationships that young people form in their neighbourhoods, schools and online can feature violence and abuse. Parents and carers have little influence over these contexts, and young people's experiences of extra-familial abuse can undermine parent-child relationships.

HCH will maintain records of concerns about contextual safeguarding in accordance with our safeguarding procedures. We know the importance of information sharing, therefore if we identify contextual safeguarding concerns about the local area we will share this information with the contextual safeguarding team for Achieving for Children, [contextualsafeguarding.exploitation@achievingforchildren.org.uk](mailto:contextualsafeguarding.exploitation@achievingforchildren.org.uk). If there is a specific concern about a child, we will consult with the relevant children's services.

Useful links:

[Local partnership guidance](#)

[Achieving for Children's Risk Outside the Home page](#)

[Tackling Child Exploitation multi-agency Practice Principles](#)

### **Child sexual exploitation (CSE) and child criminal exploitation (CCE)**

We know that different forms of harm often overlap, and that perpetrators may subject children and young people to multiple forms of abuse, such as criminal exploitation (including county lines) and sexual exploitation. In some cases the exploitation or abuse may be in exchange for something the victim needs or wants (for example, money, gifts or affection), and/or will be to the financial benefit or other advantage, such as increased status, of the perpetrator or facilitator.

Both can occur online. Children can be exploited by adult males or females, as individuals or in groups. They may also be exploited by other children, who themselves may be experiencing exploitation – where this is the case, it is important that the child perpetrator is also recognised as a victim. Our staff will be aware of a range of factors that could make a child more vulnerable to exploitation. We will provide additional support to children who have been exploited to help keep them in education.

Some of the following can be indicators of both child criminal and sexual exploitation where children:

- appear with unexplained gifts, money or new possessions
- associate with other children involved in exploitation
- suffer from changes in emotional well-being
- misuse alcohol and other drugs
- go missing for periods of time and are found in areas away from their own
- regularly come home late, and
- regularly miss school or education or do not take part in education
- have been the perpetrator or alleged perpetrator of serious violence (e.g. Knife crime) or the victim.

See the Sharing nudes and semi-nudes section below for details about 'sextortion'.

### **Child sexual exploitation (CSE)**

CSE is a form of child sexual abuse which can affect any child. Sexual abuse may involve physical contact, including assault by penetration (for example, rape or oral sex) or non-penetrative acts such as masturbation, kissing, rubbing, and touching outside clothing. It may include non-contact activities, such as involving children in the production of sexual images, forcing children to look at sexual images or watch sexual activities, encouraging children to behave in sexually inappropriate ways or grooming a child in preparation for abuse, including via the internet.

CSE can occur over time or be a one-off occurrence and may happen without the child's immediate knowledge, for example through others sharing videos or images of them on



social media. CSE can affect any child who has been coerced into engaging in sexual activities. This includes 16- and 17-year-olds who can legally consent to have sex. Some children may not realise they are being exploited, for example believing they are in a genuine romantic relationship.

CSE can involve force and/or enticement-based methods of compliance and may, or may not, be accompanied by violence or threats of violence. Some additional specific indicators that may be present in CSE are children who:

- have older boyfriends or girlfriends
- suffer from sexually transmitted infections, display sexual behaviours beyond expected sexual development or become pregnant

HCH follows the London Child Protection Procedures regarding [sexual exploitation](#).

Further information on signs of a child's involvement in sexual exploitation is available in Home Office's [Child sexual exploitation: definition and guide for practitioners](#).

### **Child criminal exploitation (CCE)**

At HCH, we recognise children involved in CCE are victims, despite their engagement in crime. A child may still have been criminally exploited even if the activity appears to be consensual. Staff will be aware that girls are at risk of criminal exploitation too, and that both boys and girls who are being criminally exploited may be at higher risk of sexual exploitation.

Children can become trapped by this type of exploitation, as perpetrators can threaten victims (and their families) with violence or entrap and coerce them into debt. They may be coerced into carrying weapons such as knives or begin to carry a knife for a sense of protection from harm from others.

CCE can include children being forced and/or manipulated:

- to work in cannabis factories
- into moving drugs or money across the country (county lines)
- to shoplift or pickpocket
- to threaten serious violence to others
- into committing vehicle crime.

### **Serious violence**

Staff at HCH will be aware of the indicators, which may signal children are at risk from, or are involved with, serious violent crime.

These may include:

- increased absence from school
- a change in friendships or relationships with older individuals or groups
- a significant decline in performance
- signs of self-harm or a significant change in wellbeing
- signs of assault or unexplained injuries

- Unexplained gifts or new possessions (could also indicate that children have been approached by, or are involved with, individuals associated with criminal networks or gangs and may be at risk of criminal exploitation).

All staff are aware of the range of risk factors increasing the likelihood of involvement in serious violence, such as

- being male
- having been frequently absent or permanently excluded from school
- having experienced child maltreatment
- having been involved in offending, such as theft or robbery.

Being the victim of, carrying out or allegedly carrying out serious violence (e.g. knife crime) may indicate that a child is involved in county lines.

Useful links:

[Preventing youth violence and gang involvement government guidance](#)

[Criminal exploitation of children and vulnerable adults: county lines government guidance](#)

### **School-related weapons incidents**

HCH follows the AfC School Related Weapons or Potential Weapons Incidents

Protocol. We will inform children's services and the police of any incident involving a weapon or potential weapon. Our teachers have the legal power to search children without consent for a number of 'prohibited items', including weapons covered in the government's [Searching, screening and confiscation guidance](#).

HCH recognises that children and young people involved in school-related weapons incidents, including the person displaying the behaviour, are vulnerable. HCH will provide support, protection, and education to develop a full understanding of the implications of carrying, and/or using, weapons.

### **Children who run away or go missing from home, care or education**

HCH recognises that children who run away, go missing or are absent from their normal residence or education are potentially vulnerable to abuse, exploitation, offending and placing themselves in situations where they may suffer physical harm. The statutory guidance [Children Who Run Away or go Missing from Home or Care](#) requires that every child or young person who runs away or goes missing must be offered a return home interview (RHI) within 72 hours of their return.

When necessary and in conjunction with Achieving for Children or other relevant local authority, HCH will facilitate RHIs, both in terms of releasing the young person from their normal timetable to participate in an interview and in providing an appropriate and safe space on the school or college site for the interview to take place. We will follow the Kingston and Richmond Safeguarding Children Partnership's [Missing children](#) procedure when required.

### **Mental health**

With mental health problems, a child might find the ways they are frequently thinking, feeling, or reacting becoming difficult, or even impossible, to cope with. Mental health problems affect around 1 in 6 children. HCH recognises that mental health problems can, in some cases, be an indicator that a child has suffered or is at risk of suffering abuse, neglect or exploitation.

Staff will be trained to recognise the signs of a child who may be experiencing a mental health problem. HCH aims to promote positive mental health for all staff and children. To do so, we take into account the government's [Mental health and behaviour in schools guidance](#).

Our mental health lead is: Amy Burgess

HCH will ensure that staff, children, and parents are made aware of the support available in school and in the local community. A big part of our support is Place2Be, who provide assessments and a course of counselling sessions, as well as Place2Talk, in which children can pop in for a short chat. Place2Be also provide support to staff with Place2Think sessions. In addition to this, we have an in-house school counsellor who is available to all children and staff. More information can be provided upon request.

Useful links:

[Local partnership guidance](#)

[Mind](#)

[NSPCC: Child mental health](#)

### **Domestic abuse**

Domestic abuse can include a wide range of behaviours and may be a single incident or a pattern of incidents. That abuse can be, but is not limited to, psychological, physical, sexual, financial, or emotional, and includes coercive or controlling behaviour. It can take place inside and outside the home. The [Domestic Abuse Act 2021](#) states that children can be victims of domestic abuse. They may see, hear, or experience the effects of abuse at home and/or suffer domestic abuse in their own intimate relationships (teenage relationship abuse).

These experiences can have a serious and long-term impact on a child's health, well-being, development, and ability to learn. In some cases, a child may blame themselves for the abuse or may have had to leave the family home as a result. The Act states that domestic abuse occurs between at least two people over the age of 16. Therefore, legally, some older children can also commit domestic abuse either in their own intimate relationships or against their parents/carers.

HCH has signed up to the police initiative [Operation Encompass](#), a system which ensures that when police are called to an incident of domestic abuse and a child/children in the household experienced the incident, the police will inform the DSL in school before the child or children arrive at school the following day. Once informed, the DSL or a deputy will provide silent support according to the child's needs and update records about their circumstances.

Useful link:

## Local partnership guidance

### **Homelessness**

HCH recognises that being homeless or being at risk of becoming homeless presents a real risk to a child's welfare. The DSL is aware of contact details and referral routes into the Local Housing Authority so they can raise/progress concerns at the earliest opportunity.

Indicators that a family may be at risk of homelessness include household debt, including new poverty induced by the pandemic; rent arrears; domestic abuse and antisocial behaviour; and/or the family being asked to leave a property. If a child has been harmed or is at risk of harm, a referral to children's social care will be made.

If a child has been harmed or is at risk of harm, a referral to children's social care will be made.

### **Child-on-child abuse**

We recognise that children can abuse other children, often referred to as child-on-child abuse. It can happen inside and outside school and online. This can include, but is not limited to:

- bullying (including online bullying, prejudice-based and discriminatory bullying)
- abuse between children in an intimate relationship
- physical abuse such as hitting, kicking, shaking, biting, hair pulling, or otherwise causing physical harm (including when a child encourages or threatens physical abuse online)
- sexual violence, such as rape and sexual assault (including when a child encourages or threatens this online)
- sexual harassment, such as sexual comments, jokes, and online sexual harassment
- consensual and non-consensual sharing of nude and semi-nude images and/or videos
- causing someone to engage in sexual activity without consent, such as forcing someone to strip, touch themselves sexually, or to engage in sexual activity with a third party
- upskirting and initiation/hazing type violence and rituals.

Older children may use any of these types of child-on-child abuse to 'recruit' younger children into gangs, especially in areas where gangs are prevalent. Young people experiencing child sexual exploitation first hand may be forced to recruit other young people using types of child-on-child abuse. We are aware that boys are more likely to carry out child-on-child abuse and girls are more likely to be impacted by it, but all child-on-child abuse is unacceptable and will be taken seriously.

HCH does not tolerate child-on-child abuse. We know that even when there are no reported cases of child-on-child abuse, it could still be happening but yet to be reported. We do not downplay child-on-child abuse, especially sexual violence, and sexual harassment, as "banter", "just having a laugh", "part of growing up" or "boys being boys". For children to feel

safe at our school, we make sure they know child-on-child abuse is not acceptable behaviour and how to report it to a trusted adult if they are experiencing or witnessing it.

It is our duty to minimise the risk of child-on-child abuse. We do this in the following ways:

- Our staff read this policy
- Our staff are trained to spot the signs that a child is, or may be experiencing, child-on-child abuse and how to report it. They maintain an attitude that 'it could happen here'.
- Our staff challenge any inappropriate behaviour between children, including the use of derogatory language
- The behaviour policy, which includes our whole school response to abuse, makes sure everyone knows how to behave and how to respond consistently when children show unacceptable or abusive behaviour
- In all areas of school life, such as lessons, assemblies and in the playground, we teach children how to act and to treat other people, including when they are online
- We have effective systems in place for children to report child-on-child incidents such as via anonymous reporting boxes and Tootoot.

### **Child-on-child sexual violence and sexual harassment**

Our school is aware of Ofsted's [Review of sexual abuse in schools and colleges](#). The review was carried out because of the large number of testimonies shared on the [Everyone's Invited](#) website, which highlighted the prevalence of sexual harassment and sexual violence.

We know that sexual violence and sexual harassment can happen between two children of any age or sex, from a group of children to a single child or group of children, online and face to face. It is more likely that girls will be impacted by sexual violence and more likely that sexual harassment will be instigated by boys. Sexual violence and sexual harassment exist on a continuum and may overlap. They are never acceptable, and we will not tolerate them. National and local research has made us aware of the prevalence and normalisation of harassment and abuse in school-aged children. No reports **do not** mean it is not happening here at HCH.

Alongside girls, these groups are at higher risk of sexual violence and sexual harassment:

- children with SEND
- children who are lesbian, gay, bisexual or gender questioning or who are perceived to be by their peers.

Children who are victims of sexual violence and sexual harassment will likely find the experience stressful and distressing. This will, likely, negatively affect their educational attainment and be worsened if the alleged perpetrator(s) attends the same school. If a child reports an incident, they will be reassured that they have done the right thing by telling a trusted adult, will be taken seriously, supported and kept safe. We will further reassure those affected that the law is there to protect them, not criminalise them.

We are aware that when a child reports sexual violence or harassment, this may only be the start of a larger disclosure that could transpire over time. When there are reports, we will always consider the effectiveness of our policies and procedures and whether any changes

are necessary to reduce the risk of it happening again. This will be in line with the school maintaining a culture of safeguarding.

HCH follows Part 5 of KCSiE when considering our response to sexual violence and sexual harassment. These are mainly captured in the child-on-child abuse section of this policy.

### **Harmful sexual behaviours (HSB)**

Children's sexual behaviours exist on a continuum. HSB refers to problematic, abusive, and violent sexual behaviours that are developmentally inappropriate and may cause developmental damage. HSB can occur online or face-to-face. We will always consider HSB in a child protection context. HCH recognises that children displaying harmful sexual behaviours have often experienced their own abuse and trauma and they will be offered appropriate support.

When considering HSB, we will take into account the ages and the stages of development of the children. Sexual behaviour between children can be considered harmful if one of the children is much older, particularly if there is more than two years' difference in age, or if one of the children is pre-pubescent and the other is not. However, a younger child can abuse an older child, particularly if they have power over them, for example, if the older child is disabled or smaller in stature.

Our DSL and deputy will:

- have a good understanding of HSB
- assist in planning the curriculum aimed at preventing HSB
- ensure staff spot and report inappropriate behaviour to prevent an escalation
- incorporate our approach to sexual violence and sexual harassment into the whole school or college approach to safeguarding.

HCH's curriculum addresses these issues via the following topics according to the age and stage of development of our children:

- healthy and respectful relationships
- what respectful behaviour looks like
- gender roles, stereotyping, equality
- body confidence and self-esteem
- consent.

Useful links:

[Local partnership guidance](#)

[NSPCC Harmful Sexual Behaviours](#)

[Stop it Now](#)

### **Upskirting**

HCH will ensure that all staff and children are aware that 'upskirting' is a criminal offence and will not be tolerated. The [Criminal Prosecution Service \(CPS\)](#) defines 'upskirting' as: "a colloquial term referring to the action of placing equipment such as a camera or mobile

phone beneath a person's clothing to take a voyeuristic photograph without their permission".

HCH will decide each incident on a case-by-case basis, with the DSL or a deputy taking a leading role and using their professional judgement, supported by other agencies, such as children's social care and the police, as required.

### **Sharing nudes and semi-nudes**

This is defined as the sending or posting of nude or semi-nude images, videos or live streams online by young people under the age of 18 ([UKCIS, 2024](#)). Alternative terms used by children and young people may include 'dick pics' or 'pics'. It is a form of child sexual abuse. All incidents will be dealt with as safeguarding concerns. The primary concern at all times will be the welfare and protection of the children involved. While sharing nudes and semi-nudes of them or their peers breaks the law, we know it is important to avoid criminalising young people unnecessarily.

Children might share nudes because of threats and/or pressures from relationships. They might also want to send nudes, but this is usually because they believe they will get something in return. Sextortion is when someone threatens to share or distribute nude or semi-nude images of another person if they don't do what is asked. It can happen to anybody, but a large amount of cases involve teenage boys. The explicit imagery may be used to blackmail the young person into sending more images, money, or in some cases, into recruiting more victims. Images can be both real or generated by artificial intelligence.

We are aware of and in response to incidents will use the [alert guidance](#) and support provided by the National Crime Agency and CEOP.

### **So-called 'honour'-based abuse, including FGM and forced marriage**

So-called 'honour'-based abuse (HBA) means incidents or crimes which have been committed to protect or defend the honour of the family and/or the community, including female genital mutilation (FGM), forced marriage and practices such as breast ironing. We are aware this abuse often involves a wider network of family or community pressure and can include multiple perpetrators. Therefore, we will consult with children's services before taking any form of action to reduce the dynamic and additional risk factors that might be present as a result.

### **Female genital mutilation (FGM)**

Female genital mutilation (FGM) means all procedures involving partial or total removal of the external female genitalia or other injury to the female genital organs. It is illegal in the UK and a form of child abuse with long-lasting harmful consequences. The DSL will make sure that staff have appropriate training to prepare them for spotting signs that a child has been affected by FGM or is at risk of FGM.

**Section 7 of this policy sets out the procedures to be followed if a staff member discovers that an act of FGM appears to have been carried out or suspects that a child is at risk of FGM.**

Signs that FGM might happen:

- A relative or someone known as a 'cutter' visiting from abroad



- A special occasion or ceremony takes place where a girl 'becomes a woman' or is 'prepared for marriage'
- A female relative, like a mother, sister or aunt has undergone FGM
- A family arranges a long holiday overseas or visits a family abroad during the summer holidays
- A girl has an unexpected or long absence from school
- A girl struggles to keep up in school
- A girl runs away – or plans to run away - from home ([NSPCC](#)).

Signs FGM might have taken place:

- having difficulty walking, standing, or sitting
- spending longer in the bathroom or toilet
- appearing quiet, anxious, or depressed
- acting differently after an absence from school or college
- reluctance to go to the doctors or have routine medical examinations
- asking for help – though they might not be explicit about the problem because they're scared or embarrassed ([NSPCC](#)).

Useful information:

[Female Genital Mutilation Statutory Guidance](#)

[Local partnership guidance](#)

### **Forced marriage**

A forced marriage is non-consensual. Either person could be forced/pressured in several ways, including physically, psychologically, financially, sexually, and emotionally. It is a criminal offence in England and Wales.

An arranged marriage is different. The families of both spouses take a leading role in arranging the marriage, but the choice of whether or not to accept the arrangement remains with those who are considered for marriage.

We are aware that the legal age for marriage in the UK has risen to 18, regardless of parental consent. The DSL will follow the local safeguarding procedure and, if necessary, seek advice from the Forced Marriage Unit on 020 7008 0151 if a concern comes to their attention.

Useful information:

[Freedom charity](#)

[Handling cases of forced marriage guidance](#)

[National FGM Centre](#)

### **Modern slavery**

Modern slavery is a crime whereby a person uses another person, by means of deception or coercion, as a possession for the purposes of exploitation. We are aware modern slavery exists in the UK and that some victims are children.

Common places modern slavery occurs includes:

- the sex industry, including brothels
- retail: nail bars, hand car washes
- factories: food packing
- hospitality: fast-food outlets
- agriculture: fruit picking
- domestic labour: cooking, cleaning and childminding.

Victims can be forced into criminal activities such as cannabis production, theft, or begging.

The DSL will seek advice and support from children's services who may in turn make a referral to the National Crime Agency via the National Referral Mechanism (NRM). Further advice can be provided directly by the modern slavery helpline on 0800 012 1700.

Useful information:

[Modern slavery: how to identify and support victims](#)

### **Private fostering**

A private fostering arrangement is when someone other than a parent or a close relative cares for a child for a period of 28 days or more, with the agreement of the child's parents. Close relatives are defined as step parents, grandparents, brothers, sisters, uncles, or aunts. It applies to children under the age of 16, or under 18 if the child is disabled.

HCH is aware that, by law, a parent or other persons involved in making a private fostering arrangement must notify children's services as soon as possible. We have a duty to inform children's services of this arrangement if they have not been notified, but we will encourage parents and private foster carers to do so in the first instance.

Useful links:

[Looking after someone else's child](#)

[Local partnership guidance](#)

### **Preventing radicalisation and extremism**

While some children are more susceptible, any child can be radicalised into terrorism. We take our [statutory duty](#) to prevent children from becoming terrorists or supporting terrorism seriously.

**Radicalisation** is the process of a person legitimising support for, or use of, terrorist violence. It can occur over a period of time or quickly.

**Extremism** is vocal or active opposition to fundamental British values, such as democracy, the rule of law, individual liberty, and mutual respect and tolerance of different faiths and beliefs. This includes calling for the death of members of the armed forces.

**Terrorism** is an action that:

- endangers or causes serious violence to a person/people
- causes serious damage to property, or
- seriously interferes or disrupts an electronic system.

The use or threat of terrorism must be designed to influence the government or to intimidate the public and is made for the purpose of advancing a political, religious or ideological cause.

To prevent children from being radicalised into terrorism, we make sure:

- Our filtering and monitoring systems will prevent and protect children from accessing extremist material
- Children are taught about British Values and staying safe online via the curriculum.
- Children are provided with a safe space to discuss controversial issues and the skills they need to challenge extremist views
- Staff are trained to spot the indicators of radicalisation and extremism and how to report concerns as soon as possible
- The DSL attends Prevent awareness training and is aware of the latest guidance.
- We perform a risk assessment which assesses how our learners or staff may be at risk of being radicalised into terrorism (including online) using the counter terrorism local profile and updates from the local partnership.

The [Educate against hate](#) government website lists signs that could indicate that a child is being radicalised:

- becoming increasingly argumentative
- refusing to listen to different points of view
- unwilling to engage with children who are different
- becoming abusive to children who are different
- embracing conspiracy theories
- feeling persecuted
- changing friends and appearance
- distancing themselves from old friends
- no longer doing things they used to enjoy
- converting to a new religion
- being secretive and reluctant to discuss their whereabouts
- changing online identity
- having more than one online identity
- spending a lot of time online or on the phone
- accessing extremist online content
- joining or trying to join an extremist organisation.

**If you have concerns that a child may be at risk of radicalisation or involvement in terrorism, go to [section 7](#).**

Useful links:

[Local partnership guidance](#)

[Protecting children from radicalisation: the prevent duty](#)

### **Child abuse linked to faith or belief**

This type of abuse can happen anywhere across any community and/or religion. There are a variety of definitions associated with abuse linked to faith or belief. It can include, but is not limited to, the concept of belief in:

- witchcraft and spirit possession, demons or the devil acting through children or leading them astray (traditionally seen in some Christian beliefs)
- the evil eye or djinns (traditionally known in some Islamic faith contexts) and dakini (in the Hindu context)
- ritual or multi-murders where the killing of children is believed to bring supernatural benefits or the use of their body parts is believed to produce potent magical remedies
- use of belief in magic or witchcraft to create fear in children to make them more compliant when they are being trafficked for domestic slavery or sexual exploitation.

If you suspect a case of child abuse linked to faith or belief, follow the safeguarding procedures in this policy. In addition, the Metropolitan Police's Project Violet team can be contacted on the non-emergency, 24/7 number: 101.

Useful links:

[Metropolitan Police advice](#)

[Short YouTube introduction video](#)

### **Fabricated or induced illnesses**

Staff at HCH are alert to the issues surrounding fabricated or induced illnesses.

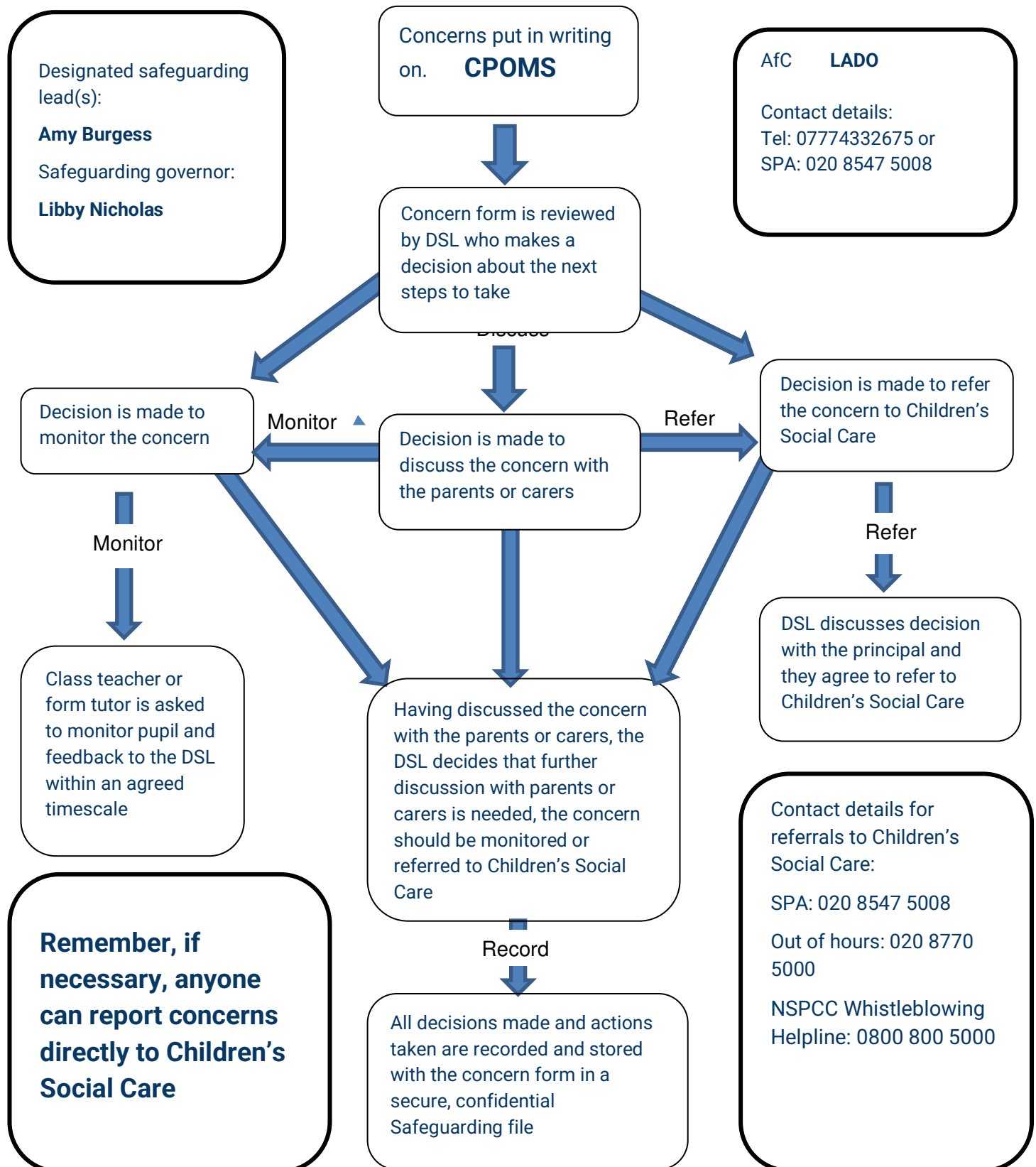
Fabricated or induced illness (FI) is a rare form of child abuse. It happens when a parent or carer, usually the child's biological mother, exaggerates or deliberately causes symptoms of illness in the child. Our supporting children with medical needs policy details our procedure for ensuring reported medical needs are evidenced by medical professionals.

Useful link:

[The Royal College of Paediatrics and Child Health \(RCPCH\) guidance](#)

## Appendix 2 - Concerns Flow chart

### Raising safeguarding concerns about a child



## **Appendix 3 - Allegations against staff and low-level concerns procedure**

HCH has a whole school approach to safeguarding, and we promote an open and transparent culture in which all concerns about all adults working in or on behalf of the school (including supply teachers, volunteers and contractors) are dealt with promptly and appropriately. Despite all efforts to recruit safely, there may be occasions when allegations of abuse against children are reported to have been committed by staff, supply staff, practitioners and/or volunteers, who work with children in our school.

An allegation is any information which indicates that a member of staff, supply staff or volunteer may have:

- behaved in a way that has harmed a child, or may have harmed a child
- possibly committed a criminal offence against or related to a child
- behaved towards a child or children in a way that indicates he or she may pose a risk of harm to children
- behaved or may have behaved in a way that indicates they may not be suitable to work with children.

This applies to any child that the member of staff, supply staff or volunteer has contact with in their personal, professional or community life, as if they had child protection concerns raised for their own children.

To reduce the risk of allegations, all staff should be aware of safer working practice and should be familiar with the guidance contained in the staff handbook and staff code of conduct, further details can be found in the 'Guidance for safer working practice for adults who work with children and young people in education settings'.

[Guidance for safer working practice for those working with children and young people in education settings February 2022](#)

Guidance about conduct and safe practice, including safe use of mobile phones by staff, will also be given at induction. All staff should be aware of HCH's behaviour policy. All school staff should take care not to place themselves in a vulnerable position with a child. It is always advisable for interviews or work with individual children or parents to be conducted in view of other adults.

We understand that a child may make an allegation against a member of staff or staff may have concerns about another staff member. If such an allegation is made, or information is received which suggests that a person may be unsuitable to work with children, the member of staff receiving the allegation or being aware of the information, will immediately inform the principal or the DSL.

On all such occasions, the principal or the DSL will discuss the content of the allegation with the local authority designated officer (LADO) within 24 hours and before taking any further action.

If the allegation made to a member of staff concerns the principal, the person receiving the allegation will immediately inform the safeguarding governor who will consult the LADO as above, without notifying the principal first. Contact details for the safeguarding governor can be found in [section 3](#) of this policy, on posters displayed around the school and on the visitors' leaflets.

Reporting to the LADO applies even where the nature of the alleged assault would not normally meet the threshold if applied to children in their own families. For example, a report of a child being smacked by a parent, with no injury caused, would be unlikely to require any response by police or Children's Social Care. However, a similar report of a child being smacked by a teacher should be responded to because of:

- the vulnerability of children away from home
- the higher standards of conduct demanded by law and regulation of those caring for other people's children
- the position of trust enjoyed by such people.

HCH will follow the London child protection procedures for managing allegations against staff [London child protection procedures: allegations](#) and procedures set out in [Keeping Children Safe in Education 2024](#).

Suspension of the member of staff, against whom an allegation has been made, needs careful consideration, and the principal will seek the advice of the LADO and an HR consultant in making this decision. All options to avoid suspension will be considered. In the event of an allegation against the principal, the decision to suspend will be made by the chair of governors in consultation with the LADO and HR.

If the allegation is regarding supply staff, the school will ensure that allegations are dealt with properly. In no circumstances will the school cease to use a supply teacher due to safeguarding concerns without finding out the facts and liaising with the local authority designated officer (LADO) to determine a suitable outcome. The school will discuss with the agency whether it is appropriate to suspend the supply worker, or redeploy them to another part of the school, while they carry out their investigation.

If an allegation pertains to another adult not employed directly by the school, for example catering staff, cleaning staff, peripatetic teachers, sports coaches or a former member of staff, the school will work directly with the employing agency and the LADO as described above.

We will ensure that all external agencies used are provided with details of the school's process for managing information. We have a procedure for managing the suspension of a contract for a community user in the event of an allegation arising in that context.

Staff, parents, and governors are reminded that publication of material that may lead to the identification of a teacher who is the subject of an allegation is prohibited by law. Publication includes verbal conversations or writing including content placed on social media sites.

There are procedures in place to make a referral to the Disclosure and Barring Service (DBS) if a person in a regulated activity has been dismissed or removed due to safeguarding



concerns or would have been had they not resigned. If a teacher is dismissed due to serious misconduct or might have been dismissed had they not left first, consideration will be given as to whether to refer the case to the Secretary of State via the Teaching Regulation Agency.

### **Low-level concerns**

The term 'low-level' concern does not mean that it is insignificant, it means that the behaviour towards a child does not meet the threshold set out above. A low-level concern is any concern – no matter how small, and even if no more than causing a sense of unease or a 'nagging doubt' – that an adult working in or on behalf of the school may have acted in a way that:

- is inconsistent with the staff code of conduct, including inappropriate conduct outside work
- does not meet the allegations threshold or is otherwise not considered serious enough to consider a referral to the LADO.

Examples of such behaviour could include, but are not limited to:

- being over friendly with children
- having favourites
- taking photographs of children on staff's personal mobile phone
- engaging with a child on a one-to-one basis in a secluded area or behind a closed door
- using inappropriate sexualised, intimidating or offensive language.

Such behaviour can exist on a wide spectrum, from the inadvertent or thoughtless, or behaviour that may look to be inappropriate, but might not be in specific circumstances, through to that which is ultimately intended to enable abuse.

The culture of our school is such that staff are encouraged to pass on low level concerns to the DSL or the principal, staff can also log this on CPOMS under the 'low level concerns' category, anything under this category is only visible to the principal and DSL. These concerns will be recorded and dealt with appropriately. Ensuring they are dealt with effectively will also protect those working in or on behalf of the school from potential false allegations or misunderstandings.

## Process to follow when a Low-Level Concern is raised

