



# HAMPTON COURT HOUSE

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Independent co-educational school

## Terms & Conditions

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### A Introduction

1. These Terms and Conditions reflect the custom and practice of independent schools for many generations and they, together with the terms of any letter of offer or acceptance form signed by the parents, and any invoice issued by the school to the Parents, form the basis of a legal contract for educational services. These Terms and Conditions are intended to promote the education and welfare of each pupil and the stability, forward-planning, proper resourcing and development of Hampton Court House.
2. Our prospectus and website are not contractual documents. Please see Section K for further information.
3. Fees & Notice: The rules concerning fees and notice are of particular importance and are set out at Sections H & I below.
4. Managing Change: Hampton Court House, as any other school, is likely to undergo a number of changes during the time your child is a pupil here. Please see Section K for further details of the changes that may be made and the consultation and notice procedures that will apply.
5. Documents referred to: Before accepting the offer of a place, parents and pupils should review the information published on the school website, in particular of the *School Rules & Code of Conduct*, the *Privacy Notice* and information about the fees. Parents can also, on request, receive a hard copy of these documents or any of the other documents referred to in these Terms and Conditions. Please now refer to Section K.

### B Terminology

1. "The school"/"We"/"Us" means Hampton Court House.
2. The Governing Body are the school's Governors who are responsible for governance of the school.
3. "The Head" means the Head of Hampton House. The Head is appointed by the Governing Body to be responsible for the day-to-day management of the school.
4. "The Parents"/"You" means any person who has signed the Acceptance Form and/or who has accepted responsibility for a child's attendance at this school. Parents are legally responsible, individually and jointly, for complying with their obligations under these Terms and Conditions. Those who have "parental responsibility" (i.e. legal responsibility for the child) are entitled to receive relevant information concerning the child unless a court order has been made to the contrary, or there are other reasons which justify withholding information to safeguard the interests and welfare and best interests of the child.

5. "The Pupil" is the pupil named on the Acceptance Form. The age of the Pupil will be calculated in accordance with UK custom.

## C Admission and Entry to the school

1. Registration and Admission: Applicants will be considered as candidates for admission and entry to the school when the Registration Form has been completed and returned to us and the nonreturnable Registration Fee paid. Admission will be subject to the Pupil and Parents satisfying the admission requirements at the time. "Admission" occurs when Parents accept the offer of a place. "Entry" is the date when a pupil attends the school for the first time under this contract.
2. Equal Treatment: The school welcomes staff and children from many different ethnic groups, backgrounds and creeds. Human rights and freedoms are respected. At present, our physical facilities for the disabled are limited but we will do all that is reasonable to ensure that the school's culture, policies and procedures are made accessible to children who have disabilities and to comply with our legal and moral responsibilities under the *Equality Act 2010* in order to accommodate the needs of applicants, pupils and members of the staff who have disabilities for which, after reasonable adjustments, we can cater adequately.
3. Offer of a Place and Deposit: A deposit ("Acceptance Deposit") will be payable when Parents accept the offer of a place. The Acceptance Deposit will be retained in the general funds of the school and will be repaid without interest upon written request once all outstanding fees have been settled, unless the parent wishes to donate the Acceptance Deposit to the school's Improvement and Bursary Fund. If no request for the return of the Acceptance Deposit is received within 6 months of the pupil's departure the funds will be donated to the Improvement and Bursary Fund. Repayment by the school will be by bank transfer no later than 8 weeks after the end of the academic year in which the pupil has left, or 3 weeks after the return request has been made, whichever is the later date.
4. Cancelling Acceptance: The school agrees to limit the Parent's liability to a full term's fees payable as a debt if less than a full term's notice of cancellation has been given in writing, or to the full-amount of the Acceptance Deposit paid, provided a full term's notice has been given to cancel the offered place.
5. Overseas pupils: The right is reserved to require payment of a full year's fees ("Overseas Deposit") as a deposit in the case of a pupil whose normal residence is outside the European Union. Parents are responsible for obtaining all necessary visas and ensuring that they remain valid throughout the Pupil's time at the school. Should a visa be refused, the fees will be refunded in full less the registration fee.

## D Pastoral Care

1. Meaning: Pastoral care is a thread that runs throughout all aspects of life at this school and is directed towards the happiness, success, safety and welfare of each pupil and the integrity of the school community.
2. Our Commitment: We will do all that is reasonable to safeguard and promote your child's welfare and to provide pastoral care to at least the standard required by law in the particular circumstances and often to a much higher standard. We will respect your child's human rights and freedoms which must, however, be balanced with the lawful needs and rules of our school community and the rights and freedoms of others.
3. Complaints: Any question, concern or complaint about the pastoral care or safety of a pupil must be notified to the school as soon as practicable. A copy of the school's Complaints Procedure is available on the website and can be supplied on request. See also Clause G18 below.
4. Pupil's Rights: The Pupil, if he or she is of sufficient maturity and understanding, has certain legal rights which the school must observe. These include the right to give or withhold consent in a variety of circumstances and certain rights of confidentiality and, usually, the right to have contact with both natural or adoptive parents. If a conflict of interests arises between a Parent and the Pupil, the rights of, and duties owed to, the Pupil will in most cases take precedence over the rights of, and duties owed to, the Parent.
5. Head's Authority: The Parents authorise the Head to take and/or authorise in good faith all decisions which the Head considers on proper grounds will safeguard and promote the Pupil's welfare.

6. **Ethos:** The ethos of this school must be such as to foster good relationships between members of the staff, the pupils themselves and between members of the staff and pupils. Bullying, harassment, victimisation and discrimination will not be tolerated. The school and its staff will act fairly in relation to the Pupil and Parents and we expect the same of the Pupil and Parents in relation to the school.
7. **Physical Contact:** Parents give their consent to such physical contact as may accord with good practice and be appropriate and proper for teaching and instruction and for providing comfort to a pupil in distress or to maintain safety and good order, or in connection with the Pupil's health and welfare. Parents also consent to their child participating in contact and non-contact sports and other activities as part of the normal school and extra-curricular programme and acknowledge that while the school will provide appropriate supervision the risk of injury cannot be eliminated.
8. **Disclosures:** Parents must, as soon as possible, disclose to the school in confidence any known medical condition, health problem or allergy affecting the Pupil, any history of a learning difficulty on the part of the Pupil or any member of his/her immediate family, or any family circumstances or court order which might affect the Pupil's welfare or happiness, or any concerns about the Pupil's safety or of any change in financial circumstances.
9. **Confidentiality:** The Parents authorise the Head to override their own and (so far as they are entitled to do so) the Pupil's rights of confidentiality, and to impart confidential information on a "need-to-know" basis where necessary to safeguard or promote the Pupil's welfare or to avert a perceived risk of serious harm to the Pupil or to another person at the school. In some cases, teachers and other employees of the school may need to be informed of any particular vulnerability the Pupil may have. The school reserves the right to monitor the Pupil's school e-mail communications and internet use.
10. **Special Precautions:** The Head needs to be aware of any matters that are relevant to the Pupil's safety and security. The Head must therefore be notified in writing immediately of any court orders or situations of risk in relation to the Pupil for whom any special safety precautions may be needed. Parents may be excluded from school premises if the Head, acting in a proper manner, considers such exclusion to be in the best interests of the Pupil or of the school.
11. **Leaving school Premises:** We will do all that is reasonable to ensure that your child remains in the care of the school during school hours but we cannot accept responsibility for the Pupil if they leave school premises in breach of school Rules and we are not legally entitled to do so in the case of a pupil aged 16 years or over.
12. **Residence During Term Time:** Pupils are required during term time and at weekends, exeats (permitted periods of time away from school) and half term, to live with a parent or legal guardian or with an education guardian acceptable to the school. The Head must be notified in writing immediately if the Pupil will be residing during term time under the care of someone other than a parent.
13. **Communication with Parents:** In relation to day to day matters the school will (unless otherwise notified) treat any communication from any person with parental responsibility as having been given on behalf of each such person unless other arrangements are made and any communication from the school to any such person as having been made to each of them. Exceptions to this general rule would include the giving of notice of withdrawal and similar major issues.
14. **Absence of Parents:** When both Parents will be absent from the Pupil's home overnight or for a twenty-four hour period or longer, the school must be told in writing the name, address and telephone number for twenty-four hour contact with the adult who will have the care of the Pupil.
15. **Guardians:** A pupil of any age whose Parents are resident outside the United Kingdom must have a guardian in the United Kingdom who has been given legal authority to act on behalf of the Parents in all respects and to whom the school can apply for authorities when necessary. The school can accept no responsibility during half term or the holidays for pupils whose Parents are resident abroad and the Parents and guardians of such pupils must make holiday arrangements, including travel to and from the school, well in advance. The responsibility for choosing an appropriate guardian rests solely with the Parents. Parents are responsible in each case for satisfying themselves and the school as to the suitability of the guardian.

16. Photographs: It is the custom and practice of most independent schools, and of this school, to include some photographs or images of pupils in the school's promotional material such as the prospectus and website. Parents who do not want their child's photograph or image to appear in any of the school's promotional material must make sure their child knows this and must write immediately to the Head requesting an acknowledgement of their letter.
17. Transport: The parents' consent to the Pupil travelling by any form of public transport and/or in a motor vehicle driven by a responsible adult who is duly licensed and insured to drive a vehicle of that type.
18. Pupils' Personal Property: Pupils are responsible for the security and safe use of all their personal property including money, mobile phones, locker keys, watches, computers, calculators, musical instruments and sports equipment, and for property lent to them by the school.
19. Insurance: Parents are responsible for insurance of the Pupil's personal property whilst at school or on the way to and from school or any school-sponsored activity away from school premises.
20. Liability: Unless negligent or guilty of some other wrongdoing causing injury, loss or damage, the school does not accept responsibility for accidental injury or other loss caused to the Pupil or Parents or for loss or damage to property.

## E Health and Medical Matters

1. Medical Declaration: Parents will be asked to complete a form of medical declaration concerning the Pupil's health and must inform the Head in writing if the Pupil develops any known medical condition, health problem or allergy, or will be unable to take part in games or sporting activities, or has been in contact with infectious diseases.
2. Pupil's Health: The Head may at any time require a medical opinion or certificate as to the Pupil's general health where the Head considers that necessary as a matter of professional judgement in the interests of the child and/or the school. If the Pupil is of sufficient age and maturity he or she is entitled to insist on confidentiality which can nonetheless be overridden in the Pupil's own interests or where necessary for the protection of other members of the school community.
3. Emergency Medical Treatment: The Parents authorise the Head to consent on behalf of the Parents to the Pupil receiving emergency medical treatment.

## F Educational Matters

1. Our Commitment: Within the published range of the school's provision from time to time, we will do all that is reasonable to provide an educational environment and teaching of a range, standard and quality which is suitable for each pupil and to provide education to at least the standard required by law in the particular circumstances, and often to a much higher standard.
2. Organisation: We must reserve the right to organise the curriculum and its delivery in a way which, in the professional judgement of the Head, is most appropriate to the school community as a whole. Our policy on streaming, setting and class sizes may change from year to year and from time to time and will depend mainly on the mixture of abilities and aptitudes among the pupils and may take into account management of friendship groups. Any parent who has specific requirements or concerns about any aspect of their child's education or progress should contact the appropriate member of staff, as soon as possible, or contact the Head in the case of a grave concern.
3. Progress Reports: The school monitors the progress of each pupil and reports regularly to Parents by means of both progress and full written reports.
4. Sex Education: All pupils will receive health and life skills education appropriate to their age in accordance with the curriculum unless the Parents have given formal notice in writing (preferably in writing at the beginning of the school year) that they do not wish their child to take part in this aspect of the curriculum.
5. Public Examinations: The Head may, after consultation with Parents and the Pupil, decline to enter the Pupil's name for a public examination if, in the exercise of professional judgement, the Head considers that by doing so the Pupil's prospects in other examinations would be impaired and/or if the Pupil has not prepared for the examination with sufficient diligence, for example, because the Pupil has not worked or revised in accordance with advice or instruction from the staff.

6. Reports and References: Information supplied to Parents and others concerning the progress and character of the Pupil, and about examination, further education and career prospects, and any references will be given conscientiously and with all due care and skill but otherwise without liability on the part of the school.
7. Learning Difficulties: The school will do all that is reasonable in the case of each pupil to detect and deal appropriately with a learning difficulty which amounts to a "special educational need". Our staff are not, however, qualified to make a medical diagnosis of conditions such as those commonly referred to as dyslexia, or of other learning difficulties.
8. Screening for Learning Difficulties: The screening tests available to schools are indicative only; they are not infallible. Parents will be notified if a screening test indicates that the Pupil may have a learning difficulty. A formal assessment can be arranged by the school at the Parents' expense or by the Parents themselves. In some cases, an offer of a place will only be made on condition that parents commit to additional learning support tuition for as long as deemed necessary by the school.
9. Information about Learning Difficulties: Parents must notify the Head in writing if they are aware or suspect that the Pupil (or anyone in his or her immediate family) has a learning difficulty and the Parents must provide us with copies of all written reports and other relevant information. Additional Learning Support lessons are charged as an extra. Parents will be asked to withdraw the Pupil, without being charged Fees in lieu of notice if, in the professional judgement of the Head and after consultation with the Parents and with the Pupil (where appropriate), the school cannot provide adequately for a pupil's special educational needs.
10. Moving up the school: It is assumed that each pupil who satisfies the relevant criteria at the time will progress through the school. Parents must give a term's notice in writing in accordance with the Provisions about Notice (in section H) if they do not intend their child to proceed to the next stage of the school, or a term's Fees in lieu of notice will be payable.
11. School's Intellectual Property: The school reserves all rights and interest in any copyright, design right, registered design, patent or trademark ("intellectual property") arising as a result of the actions or work of the Pupil in conjunction with any member of staff and/or other pupils at the school for a purpose associated with the school. The school will acknowledge and allow to be acknowledged the Pupil's role in creation/development of intellectual property.
12. Pupil's Original Work: Copyright in the Pupil's original work, such as classroom work, prep or homework, projects, internal examination scripts, paintings and computer generated material, belongs to the Pupil. Most such work (but not examination scripts) will be returned to the Pupil when it is no longer required for purposes of assessment or display. The Parents consent for themselves and (so far as they are entitled to do so) on behalf of the Pupil, to our retaining such work at school premises until, in our professional judgement, it is appropriate to release the work to the Pupil. Certain coursework may have to be retained for longer than other work in order to reduce the risk of cheating. We will take reasonable care to preserve the Pupil's work undamaged but cannot accept liability for loss or damage caused to this or any other property of the Pupil by factors outside the direct control of the Head and staff.
13. Educational Visits: A variety of educational visits will be provided for your child while a pupil here. The cost of some educational visits will be charged as an extra and added to the bill. Parents' prior consent will be sought for a visit. Educational visits abroad or those in the United Kingdom involving an overnight stay will be the subject of a separate agreement with Parents. The cost of the trip must be payable in advance. The Pupil is subject to school discipline in all respects whilst engaged in a school trip. All additional costs (such as medical costs, taxis, air fares, or professional advice) necessary to protect the Pupil's safety and welfare, or to respond to breaches of discipline, will be added to the bill.

## G Behaviour and Discipline

1. School Ethos: The Parents accept that the school will be run in accordance with the authorities delegated by the Governing Body to the Head. The Head is entitled to exercise a wide discretion in relation to the school's policies and rules and will exercise those discretions in a reasonable and lawful manner, and with procedural fairness when the status of the Pupil is at issue.
2. Conduct and Attendance: We attach importance to courtesy, integrity, good manners, good discipline and respect for the needs of others. Parents warrant that the Pupil will take a full part in

the activities of the school, will attend each school day, will be punctual, will work to the best of their ability, will be well-behaved and will comply with the *School Rules* in respect of the dress code.

3. School Rules: The school Rules which apply are set out in the Almanack and website and other documents published from time to time. Parents are requested to read these documents carefully with the Pupil before they accept the offer of a place.
4. School Discipline: The Parents hereby confirm that they accept the authority of the Head and of other members of staff on the Head's behalf to take all reasonable disciplinary or preventative action necessary to safeguard and promote the welfare of each pupil and the school community as a whole. The school's disciplinary policy which is current at the time applies to all pupils when they are on school premises, or in the care of the school, or on their way to and from school, or otherwise representing or associated with the school.
5. Investigative Action: A complaint or rumour of misconduct will be investigated. The Pupil may be questioned and his/her belongings may be searched in appropriate circumstances. All reasonable care will be taken to protect the Pupil's human rights and freedoms and to ensure that his/her Parents are informed as soon as reasonably practicable after it becomes clear that the Pupil may face formal disciplinary action, and also to make arrangements for the Pupil to be accompanied and assisted by a parent, guardian or a teacher of the Pupil's choice.
6. Procedural Fairness: Investigation of a complaint which could lead to permanent exclusion, removal or withdrawal of the Pupil in any of the circumstances explained below shall be carried out in a fair and unbiased manner. All reasonable efforts will be made to notify the Parents or guardian so that they can attend a meeting with the Head before a decision is taken in such a case. In the absence of a parent or a guardian, the Pupil will be assisted by their Form Tutors.
7. Divulging Information: Except as required by law, the school and its staff shall not be required to divulge to Parents or others any confidential information or the identities of pupils or others who have given information which has led to the complaint or which the Head has acquired during an investigation.
8. Drugs & Alcohol: The Pupil may be given the opportunity to provide a hair and/or urine sample under medical supervision if involvement with drugs is suspected. A sample in these circumstances will not form part of the Pupil's permanent medical record.
9. Terminology: In these Terms and Conditions "Suspension" means that the Pupil has been sent or home for a limited period and usually carries with it a final warning. "Permanent exclusion" and "Removal" mean that the Pupil has been required to leave ("asked to leave") the school permanently in the circumstances described below in clauses G11 and 13 below.
10. Sanctions: The school's current policies on sanctions are available to Parents on request before they accept the offer of a place. These policies may undergo reasonable change from time to time but will not authorise any form of unlawful activity. Sanctions may include a requirement to undertake menial but not degrading tasks on behalf of the school community, detention or suspension, or alternatively being removed or permanently excluded.
11. Permanent Exclusion: The Pupil may be formally permanently excluded from the school if it is proved on the balance of probabilities that the Pupil has committed a very grave breach, or persistent breaches of school discipline or a serious criminal offence. Permanent exclusion is reserved for the most serious breaches. The Head shall act with procedural fairness in all such cases. The Head's decision shall be subject to a Governing Body review if requested by a Parent. Parents will be given a copy of the Review Procedure current at the time. The Pupil shall remain away from school pending the outcome of the Review (see "Review Procedure" below).
12. Fees after Permanent exclusion: If the Pupil is permanently excluded, there will be no refund of the Acceptance Deposit or of Fees for the current or past terms and the unspent balance of any lump sum prepayment will be refunded without interest. There will be no charge to fees in lieu of notice but save for any contrary provisions in any other agreement made between the Parents and the school all arrears of Fees and any other sum due to the school will be payable.
13. Removal in other Circumstances: Parents may be required, during or at the end of a term, to remove the Pupil, temporarily or permanently from the school, if, after consultation with the Pupil and/or Parent, the Head is of the opinion that by reason of the Pupil's conduct or progress, the Pupil

is unwilling or unable to benefit sufficiently from the educational opportunities and/or the community life offered by the school, or if a Parent has treated the school or members of its staff unreasonably. In these circumstances, Parents may be permitted to withdraw the Pupil as an alternative to removal being required. The Head shall act with procedural fairness in all such cases, and shall have regard to the interests of the Pupil and Parents as well as those of the school (see "Governors Review" below).

14. Fees Following Removal: If the Pupil is removed or withdrawn in the circumstances described above, the rules relating to Fees and Acceptance Deposit shall be the same as for permanent exclusion save that the Acceptance Deposit will be refunded in full without interest.
15. Leaving Status: The expression "leaving status" has reference to whether the Pupil has been permanently excluded, removed or withdrawn, and to the record which will be entered in to the Pupil's file as to the reason for leaving, and the Pupil's status as a leaver, and the transfer of the Pupil's work to another educational establishment and to the nature of the reference which will be given in respect of the Pupil, and also to the financial aspects of the Pupil's leaving. These and any other relevant matters of leaving status will be discussed by the Head with the Parents and, where appropriate with the Pupil, at the time of the Head's decision.
16. Governors' Review: Parents may ask for a Governors' Review of a decision to permanently exclude or require the removal of the Pupil from the school (but not a decision to suspend the Pupil unless the suspension would prevent the Pupil taking a public examination). Governors Reviews are carried out in accordance with the school's Complaints Procedure (see clause G18 below). The request must be made as soon as possible and in any event within seven days of the decision being notified to the Parents. Parents will be entitled to know the names of the Governors who will make up the Review Panel which will include an independent member if the parents request it.
17. Panel Procedure: The Head will advise the Parents of the procedure (current at that time) under which such a Review will be conducted by a panel of up to three Governors. If Parents request a Panel Review, the Pupil will be suspended from school until the decision to permanently exclude or remove has been set aside or upheld. While suspended, the Pupil shall remain away from school and will have no right to enter school premises during that time without written permission from the Head. A Governors Review will be conducted under fair procedures in accordance with the requirements of natural justice.
18. Complaints Procedures: A complaint about any matter of school policy or administration including a decision to permanently exclude or remove the Pupil must be made in accordance with the school's published complaints procedure, a copy of which is available for download from the school website. Every reasonable complaint shall receive fair and proper consideration and a timely response.

#### H Provisions About Notice See section G.

1. Notice to be given by Parents means (unless the contrary is stated in these Terms and Conditions) a full term's written notice addressed to and received by the Head personally or signed for by the Registrar or the Bursar on the Head's behalf. It is expected that Parents will consult with the Head before giving notice to withdraw the Pupil.
2. Provisional notice is valid only for the term in which it is given and only when written and accepted in writing by the Head personally.
3. Fees in lieu of notice means Fees in full for the term of notice at the rate that would have applied had the Pupil attended.
4. "A term's notice" to be given by Parents means notice given before or on the first day of a term and expiring at the end of that term. A full term's notice must be given in writing if the Parents wish to cancel a place which they have accepted, or if Parents wish to withdraw a pupil who has entered the School or the Pupil wishes to discontinue extra tuition (including learning support tuition);
5. Withdrawal by Parents: If the Pupil is withdrawn on less than a full term's notice, or excluded for more than twenty-eight days for non-payment of Fees, Fees in lieu of notice will be immediately due and payable as a debt of the amount applicable to the term in question. The charge of a full term's Fees represents a genuine pre-estimate of the school's loss in these circumstances, and sometimes the

actual loss to the school will be much greater. This rule is necessary to promote stability and the school's ability to plan its staffing and other resources.

6. Prior Consultation: It is expected that a parent or duly authorised guardian will in every case consult personally with the Head before notice of withdrawal is given.
7. Withdrawal by Pupil: The Pupil's decision to withdraw from the school shall, for these purposes, be treated as a withdrawal by the Parents.
8. Discontinuing Extras: A term's written notice is required to discontinue extra tuition or a term's Fees for the extra tuition, including music tuition, will be immediately payable in lieu as a debt.
9. Termination by the school: The school may terminate this agreement on one term's written notice sent by ordinary post or on less than one term's notice in a case involving expulsion or required removal. The school would not terminate the contract without good cause and full consultation with Parents and also the Pupil (if of sufficient maturity and understanding), and would offer the Parents a Governors' Review of a decision to terminate as part of the school's Complaints Procedure. The Acceptance Deposit would be refunded without interest less any outstanding balance of the account.

## I Fees

1. Meaning: "Fee" and "Fees" where used in these Terms and Conditions include each of the following charges where applicable: Registration Fee; Acceptance Deposit; Overseas Deposit; Tuition Fees; Fees for extra tuition including Learning Support and individual music lessons; examination fees, other extras and charges arising in respect of educational visits, and damage where the Pupil alone or with others has caused wilful loss or damage to school property or the property of any other person (fair wear and tear excluded) and late payment charges if incurred.
2. Payment: The Parents undertake to pay the Fees applicable in each term in respect of each school year directly to the school. Except where a separate agreement has been made between the Parents and the school for the deferment of payment of Fees. Fees are due and payable in three equal parts before the commencement of the school term to which they relate. If one or more items on the bill are under query, the balance of the bill must be paid. Fees for new pupils joining in September must be paid by the 1 July.
3. Refund/Waiver: Fees are calculated annually and charged as three equal termly fees per academic year irrespective of the lengths of the three terms. Fees will not be refunded or waived for absence through sickness; or if a term is shortened or a vacation extended; or if a pupil is released home after public examinations or otherwise before the normal end of term (provided that the school remains open to the Pupil and they wish to stay at home during that period); or for any cause other than exceptionally and at the sole discretion of the Head in a case of genuine hardship or where there is a legal liability under a court order or under the provisions of this contract to make a refund. This rule is necessary so that the school can properly budget for its own expenditure and to ensure that the cost of individual default does not fall on other Parents. Separate rules (set out in Section G above) would apply if the Pupil is expelled or removed, i.e. asked to leave. See also Section J for information about the rules on events beyond the control of the parties.
4. Exclusion for Non-Payment: The right is reserved on 3 days' written notice to exclude the Pupil while Fees are unpaid. Exclusion on these grounds is not a disciplinary matter and the right to a Governors' Review will not normally arise but the Chairman of Governors has discretion if thought fit to authorise a review of the documentary evidence with or without a formal meeting with the Parents. The school may also withhold any information, character references or property while Fees are unpaid but will not do so in a way that would cause direct, identifiable and unfair prejudice to the legitimate rights and interests of the Pupil. A pupil who has been excluded at any time when fees are unpaid will be deemed withdrawn without notice twenty-eight days after exclusion. (Then a term's Fees in lieu of notice will be payable in accordance with the Provisions about Notice in Section H.)
5. Late Payment: Where fees are not received by 4 pm on the due date an administration fee of £100 may be charged. Where fees are not received within 7 days of the due date, interest will be charged on a day-to-day basis on the outstanding balance. The rate of interest charged will be 2% per month (30 days) accruing daily, which represents an estimate of the cost to the School of a default. Parents

shall also be liable to pay all costs, fees and charges, including legal fees, and any costs reasonably incurred by the School in the recovery of any paid fees regardless of the value of the School's claim.

6. The contents of clause (I) in these terms and conditions are necessary to safeguard the School's income against the consequences of default, and to protect those parents who pay their fees by the due dates to enable the School to function smoothly. Should a payment (be that by BACS, cheque or any other means) be returned by the payee's bank, the school reserves the right to charge a £25 administration fee towards the cost of dealing with the collection of the amount outstanding.
7. Part Payment: Any sum tendered that is less than the sum due and owing may be accepted by the school on account only. Late payment charges will be applied to any unpaid balance of Fees.
8. Appropriation: The Parents agree that a payment made in respect of one child may be appropriated by the school to the unpaid account of any other child of those Parents.
9. Payment of Fees by a Third Party: An agreement with a third party (such as a grandparent) to pay the Fees or any other sum due to the school does not release the Parents from liability if the third party defaults and does not affect the operation of any other of these Terms and Conditions unless an express release has been given in writing, signed by the Bursar. The school reserves the right to refuse a payment from a third party.
10. Composition Schemes under which a lump sum prepayment for between one and five years is made by or on behalf of the Parents will be the subject of a separate contract which will provide, among other conditions, for a refund of the unused part of the prepayment in the event of the Pupil leaving earlier than expected. Fees in lieu of notice (where applicable) and any other sum due and owing to the school at that time will be deducted from the sum to be refunded.
11. Scholarships & Bursaries: Every scholarship, exhibition, bursary or other award or concession is a discretionary privilege, subject to high standards of attendance, diligence and behaviour on the Pupil's part and to the Parents' treating the school and our staff reasonably. The terms on which such awards are offered and accepted will be notified to Parents at the time of offer. The value of a scholarship shall be deducted from Fees before any bursary or other concession is calculated or assessed.
12. Fee Increases: Fees are reviewed annually and are subject to increase from time to time. If less than a term's notice is given of a Fee increase greater than 8%, notice of withdrawal given within 21 days after notice of the increase was received will not incur a term's Fees in lieu of notice and the Acceptance Deposit will be refunded without interest.
13. Money Laundering: Legislation requires the school, in some circumstances, to obtain satisfactory evidence (such as sight of a passport) of the identity of a person who is paying Fees.
14. Credit Checks: The School reserves the right to carry out credit checks on the person(s) responsible for the payment of fees where the fees become overdue in accordance with Clause I 5.

## J Events beyond the control of the Parties

1. Force Majeure: An event beyond the reasonable control of the parties to this agreement is referred to below as a "Force Majeure Event" and shall include such events as an act of God, fire, flood, storm, war, riot, civil unrest, act of terrorism, strikes, industrial disputes, outbreak of epidemic or pandemic of disease, failure of utility service or transportation.
2. Notification: If either party to the Agreement is prevented from or delayed in carrying out its obligations under this Agreement by a Force Majeure Event, that party shall immediately notify the other in writing and shall be excused from performing those obligations while the Force Majeure Event continues.
3. Continued Force Majeure: If a Force Majeure Event continues for a period greater than 90 days, the party who has provided notification under clause 2 above shall notify the other of the steps to be taken to ensure performance of this Agreement.

## K General Contractual Matters

1. Management: It is our intention that the Terms and Conditions will always be operated so as to achieve a balance of fairness between the rights and needs of parents and pupils, and those of the school community as a whole. We aim to ensure that the school, its culture, ethos and resources are

properly managed so that the school, its services and facilities can develop. We aim also to promote good order and discipline throughout our school community and to ensure compliance with the law.

2. **Legal Contract:** The offer of a place and its acceptance by the Parents give rise to a legally binding contract on the terms of these Terms and Conditions together with the terms set out in any letter of offer or acceptance form signed by the Parents and on any invoice issued by the school to the Parents.
3. **Data Protection:** By signing the Acceptance Form or by agreeing to be bound by these terms and conditions the Parents on behalf of themselves and so far as they are able on behalf of the Pupil authorise the school to process personal information including financial and sensitive personal information as is deemed necessary for the legitimate purposes of the school. The parents also consent to the School communicating with any other school and or third party about any matter concerning the pupil or about payment of fees, whether or not the information passing is also held in machine-readable form.
4. **Change:** This school, as any other, is likely to undergo a number of changes during the time the Pupil is here. For example, there may be changes in the staff, and in the premises, facilities and their use, in the curriculum and the size and composition of classes, and in the school rules, the disciplinary framework, and the length of school terms. Fee levels will be reviewed each year and there will be reasonable increases from time to time.
5. **Consumer Protection:** Care has been taken to use plain language in these terms and conditions and to explain the reasons for any of the terms that may appear one-sided. If any words above or in combination, infringe the Unfair Terms in Consumer Contracts Regulations 1999 or any other provision of law, they shall be treated as severable and shall be replaced with words which give as near the original meaning as may be fair.
6. **Consultation:** It is not practicable to consult with parents and pupils over every change that may take place. Whenever practicable, however, parents will be consulted and given at least a term's notice of a change of policy or a change in any physical aspect of the school which would have a significant effect on their child's education or pastoral care.
7. **Representations:** Our prospectus and website describe the broad principles on which the school is presently run and gives an indication of our history and ethos. Although believed correct at the time of publication, the prospectus and website are not part of any agreement between the Parents and the school. Parents wishing to place specific reliance on a matter contained in the prospectus or website or a statement made by a member of staff or a pupil during the course of a conducted tour of the school or a related meeting should seek written confirmation of that matter before entering this agreement.
8. **Third Party Rights:** Only the school and the Parents are parties to this contract. The Pupil is not a party to it. The acts and omissions of Parents are binding on the Pupil and vice versa as to any matter of behaviour, discipline and Fees. All requests and authorities by the Parents are treated as being made on behalf of the Pupil and vice versa.
9. **Interpretation:** These Terms and Conditions supersede those previously in force and will be construed as a whole. Headings, unless required to make sense of the immediate context, are for ease of reading only and are not otherwise part of the Terms and Conditions. Examples given in these Terms and Conditions are by way of illustration only and are not exhaustive.
10. **Jurisdiction:** This contract was made at the school and is governed exclusively by the law of England and Wales and the parties submit to the non-exclusive jurisdiction of the Courts of England and Wales.



**HAMPTON COURT HOUSE**

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## Data Protection Information Notes

1. The school holds information about you and your child including exam results, parent and guardian contact and financial information and details of medical conditions. That information is kept electronically on the school's information management system or in hard copy in indexed filing systems.
2. These notes refer to the "processing" of information. "Processing" is a catch-all term and means obtaining or recording information or carrying out any operation on the information such as storing or using the information or passing it on to third parties.
3. The school is registered with the Information Commissioners Office and controls, holds and processes data in line with the *Data Protection Act 2018*, incorporating the *EU General Data Protection Regulations*).
4. The school publishes a *Privacy Notice* on the school website which explains the principles of the regulations and your rights under them, our need to hold and process data, and explains the typical ways in which this happens, and whom to contact if you have a question or concern. Some of this information particularly relevant to these Terms and Conditions is highlight below, but please refer to the *Privacy Notice* for full details.
5. The school processes information about you and your child in order to safeguard and promote the welfare of your child, promote the objects and interests of the school, facilitate the efficient operation of the school and ensure that all relevant legal obligations of the school are complied with. Examples may include: the school keeping details of medical conditions from which your child may suffer so that staff will be able to respond appropriately in the event of a medical emergency, and /or the school processing financial information obtained from you or from third parties such as credit reference agencies.
6. The school may process different types of information about your child for the purposes set out in part one above. That information may include:
  - Medical records and information, including details of any illnesses, allergies or other medical conditions suffered by your child.
  - Personal details such as home address, date of birth and next of kin.
  - Information concerning your child's performance at school, including discipline record, school reports and examination reports.
  - Financial information including information about the payment of fees at this school or any other school.
7. Where, in the professional opinion of the Head it is deemed necessary we may share information with certain third parties, which may include:
  - Pupil's own doctor;
  - Local Safeguarding Children Board;
  - External examination boards and JCQ; • Future schools, colleges and universities;
  - Credit reference agencies.
8. If the school enters into a separate arrangement for the payment of fees, we may, in order to verify your identity and so that we can assess your application for credit, search the files of any licensed credit reference agency who will keep a record of that search and details about your application. This record will be seen by other organisations which make searches about you. Failure to supply information may result in a refusal of credit.